

# 2019 Annual Report



*To Serve & Protect*

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# BOARD CHAIR MESSAGE



As Chair of the Thunder Bay Police Services Board, I am pleased to present the Thunder Bay Police Service's 2019 Annual Report and would like to thank Chief Hauth and Deputy Chief Hughes for their continued dedication and strong leadership within the Service and community. The Police Services Board recognizes the many accomplishments made by the Service in 2019, and continues to support the members of the Thunder Bay Police Service as they do their best to serve and protect this great community.

Policing in Thunder Bay presents unique challenges given our northern location, geographic and demographic diversity and the rapid increase of gang violence, addictions and a growing mental health crisis. Our work is becoming increasingly more complex. Many of the trends that continue to escalate, are non-criminal matters that draw on police resources. The demands

for more proactive policing efforts has grown as well. The evolving legal, regulatory and oversight environment often pose challenges to sustainable and efficient enforcement outcomes. We are determined and committed to tackling these issues.

Despite the multitude of challenges being faced, the sworn and civilian members of the TBPS remain dedicated and are working hard to improve the safety and security of those who visit, work and live in our city. Significant progress continues to be made on the OIPRD and OCPC recommendations. The TBPS organizational change initiative continues to remain central to improving relationships with Indigenous people and minority groups and to better reflect the diverse people and needs within the community we serve.

The Board recently initiated a new business planning process and is looking forward to community engagement and valuable feedback. The Board recently appointed a Governance committee which will be responsible for policy review and development.

As the Chair, I take my role seriously. I have and will continue to participate in ride-alongs, attend briefings and engage all ranks to better understand our policing priorities. Equally important, is knowing the people who serve and the Police Associations who represent them. Open communication and mutual respect, has contributed positively to ongoing dialogues and stronger relationships. I commend the Associations for their hard work in supporting their members.

I would like to thank my fellow Police Services Board members for their valued insights, direction and contributions towards a safe and healthy community. I look forward to our continued work and collaboration.

On behalf of the Board, I want to take this opportunity to thank the uniformed police, civilian staff and senior command of the Service as well the citizens of Thunder Bay for your ongoing guidance and support, especially during difficult times due to COVID.

Miigwetch, Thank you

Georjann Morriseau,  
Chair Thunder Bay Police Services Board

Board Members:  
Dr. Kyle Lansdell – Vice Chair  
Mayor Bill Mauro  
Councillor Kristen Oliver  
Celina Reitberger

# CHIEF'S MESSAGE



2019 proved to be a challenging year for the members of the Thunder Bay Police Service. We saw a 6% increase in calls for service compared to 2018. As you read through the TBPS 2019 Annual Report, you will no doubt be impressed by the hard work of our sworn and civilian members who each day dedicate themselves to serving and protecting the City of Thunder Bay and Municipality of Oliver Paipouge.

We continued to address and make progress on the 44 recommendations from the 2018 Office of the Independent Police Review Director's report, Broken Trust. A significant development in 2019 was the formation of a three-tiered oversight framework to manage, conduct the reviews of and the ultimate reinvestigation of 9 deaths related to the Broken Trust report. The Executive Governance Committee is a diverse group who provide independent direction of this important process.

Inside the TBPS there have been a number of ongoing initiatives to further improve our ability to investigate serious crimes and provide support and services to victims. The ongoing Joint Mobile Crisis Response Team continued to be a very important asset to both the TBPS and the community in providing a more effective response to persons in the midst of a mental health crisis. We also have been very active with community partners to address the many social challenges including addictions, domestic violence and other threats to public safety and wellbeing.

The influx of organized crime in the form of drug trafficking gangs had an unprecedented impact on the city and region. These groups have had a direct impact on our levels of violence. Unfortunately, the illegal market for opioids is fueled by a high demand which attracts gang members from southern Ontario who come to prey upon the vulnerable members of our community. The TBPS continues to lead a very active enforcement effort which includes our regional policing partners to meet this criminal threat head on.

The 2019 Citizen and Trust Survey conducted by an independent research team from Lakehead University has provide us with important feedback. The vast majority of respondents indicated their confidence in the individual members of the TBPS. I recognize that as an organization, we still have work to do in building trust with racialized members of the community. In particular, we continue to work on improving relationships with Indigenous people.

None of these accomplishments would be possible if not for the resolve and commitment of the members of the Thunder Bay Police Service. On behalf of our members and the Thunder Bay Police Services Board, I want to thank you for your faith in us. We proudly serve and protect all people who live, visit and are a vital part of this great community.

Chief Sylvie Hauth

MAC, CMM III Police Executive

# THE NEW DEPUTY CHIEF



Ryan Hughes was officially sworn in as the new Deputy Chief of Police for the Thunder Bay Police Service on August 8, 2019. The Thunder Bay Police Services Board undertook an extensive search for a Deputy Chief. Their goal was to find a candidate who embodied the mission and values of the TBPS and would be committed to the ideals of the police service.

Deputy Chief Hughes' career in policing began in 1998 and has included service with the York

Regional Police Service and the Thunder Bay Police Service.

His education combined with his extensive experience in a range of supervisory and field operations assignments positioned him well to meet the challenging responsibilities that come with the job of being Deputy Chief of Police.

At the time of his appointment as Deputy, Ryan Hughes said "There is a lot of positive work happening in the community and I look forward to working with Chief Hauth to continue that work to ensure the safety and well-being of everyone in Thunder Bay."

Deputy Hughes oversees the operational functions of the Thunder Bay Police Service.



Justice Dino DiGiuseppe and Deputy Chief Ryan Hughes



## **MISSION & VALUES**

Thunder Bay Police Service is committed to working in partnership with the public to serve and protect our communities in a sensitive, efficient, and effective manner.

### **VALUES**

#### **Honesty**

We are truthful and open in our interactions with members of our communities and with each other.

#### **Integrity**

We are honourable, trustworthy and accountable to the people we serve.

#### **Fairness**

We treat all members of our communities and each other in an impartial, equitable and sensitive manner.

#### **Reliability**

We are conscientious, professional, responsible and dependable in our interactions with our communities and each other.

#### **Teamwork**

We work together with our communities and within our organization to achieve mutual goals, making use of diverse knowledge, skills and abilities.

#### **Positive Attitude**

We interact in a positive and constructive manner with our communities and with each other.

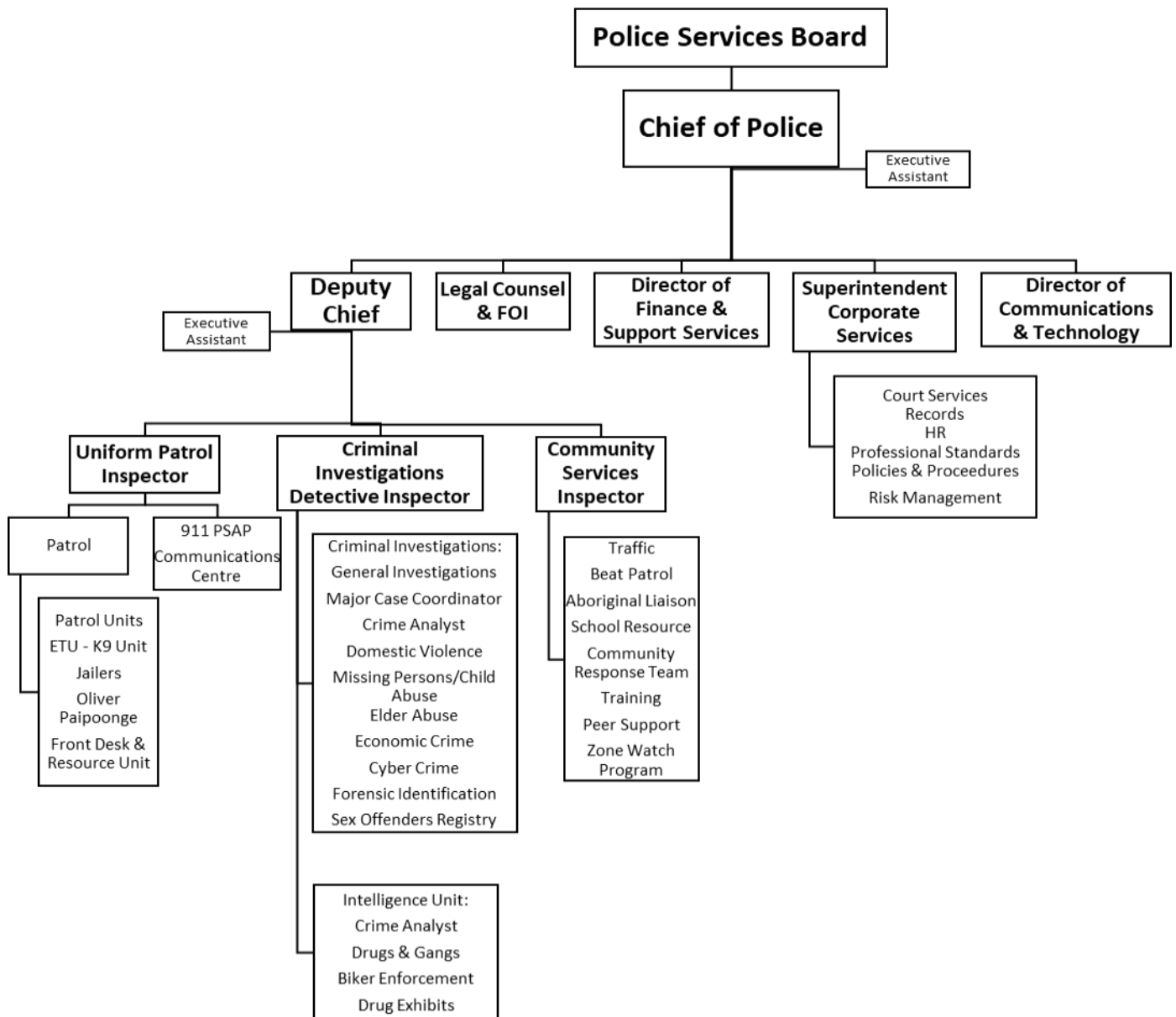
#### **Community Partnerships**

We develop and maintain relationships with community groups and agencies to meet changing needs.

#### **Victim Sensitivity**

We are committed to being supportive and helpful to victims of crime.

# ORGANIZATIONAL CHART



# TBPS 2019 HIGHLIGHTS

## Broken Trust Report Recommendations

The Thunder Bay Police Service continued its commitment to act on the 44 recommendations from the 2018 Office of the Independent Police Review Director's systemic review of the TBPS. A report on the progress was made to the Thunder Bay Police Services Board in June 2019.



**Death Investigations Review: Executive Governance**

Included in the recommendations was the formation of a multi-discipline investigation team to review the deaths of nine indigenous persons. The goals of these enhanced investigations include:

- Truth-seeking and transparency
- Restoring the confidence of the public and the affected communities and families
- Supporting the administration of justice
- Enhancing professional collaboration among the partner agencies
- Development of the Thunder Bay Police investigative team through application of best practices

On June 18, 2019 Chief Hauth presented the Thunder Bay Police Services Board with an update as to the progress in addressing these recommendations and to advise of next steps.

The June 18<sup>th</sup> report to the Thunder Bay Police Services Board stated that it was decided, in consultation with the Office of the Chief Coroner of Ontario and the Ontario Forensic Pathology Service, that nine (9) of the cases identified by the OIPRD will be reviewed by an independent, multi-disciplinary and multi-agency team to determine investigative steps.

Creation of a three-tiered oversight framework to manage and conduct the reviews, and ultimate reinvestigations. The three tiers are:

1. Executive Governance Committee
2. Investigative Resource Committee
3. Blended Investigative Team

### **Executive Governance Committee:**

- The Honourable Stephen Goudge
- Chief Sylvie Hauth, Thunder Bay Police Service
- Dr. Dirk Huyer, Chief Coroner of Ontario
- Dr. Michael Pollanen, Chief Forensic Pathologist and Deputy Chief Coroner (Ontario)
- Nishnawbe Aski Nation Grand Chief Alvin Fiddler
- Helen Cromarty, Nishnawbe Aski Nation Elder



## Investigative Resource Committee

- Dr. Kona Williams, Forensic Pathologist – Director of Sudbury Forensic Pathology Unit
- Dr. Barry McLellan, Investigating Coroner
- Susan Orlando, Crown Attorney
- Kimberly Murray, Indigenous Justice Division – Ministry of the Attorney General
- Other experts will be utilized as required

## Blended Investigative Team

- Detective Superintendent Ken Leppert (Retired - OPP)
- Nishnawbe Aski Police Service Detective Constable
- Five TBPS Investigators (3 Detective Constables & 2 Forensic Examination Officers)

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## Changes for the TBPS Criminal Investigations Branch

Chief Hauth requested an expansion to the TBPS 2019 operating budget to increase the resources required to meet the Broken Trust recommendations. This included the addition of five officers to the Criminal Investigations Branch (CIB).

With the additional officers, CIB reorganized and established a Major Crimes Unit (MCU). The MCU complies with provincial standards and best practices in how it investigates serious cases, including homicides, sudden deaths and complex cases.

## Quality Assurance

A new Quality Assurance position was created in 2019 to be responsible for the development of plans, protocols, as well as training packages.

## Information Sharing

The TBPS began a project to join the Ontario Police Technology Information Cooperative (OPTIC) which will allow for the rapid sharing of police reports/records between the TBPS, Ontario Provincial Police, Nishnawbe Aski Police Service and the Anishinabek Police Service. OPTIC includes 34 municipal police services, 6 First Nation police services and the OPP.

## Aboriginal Liaison Unit



Heroes at ONWA

The TBPS embarked on an organizational change project with members inside and outside of the organization whose goal is to diversify and to make the TBPS more inclusive. This included a review of the existing Aboriginal Liaison Unit.

## Body Worn Video

The TBPS concluded a pilot project which tested in-car and body worn cameras in April 2019. This practical application of the technology was very successful and gave the TBPS confidence that the acquisition of these devices would be a great asset to the Service and the community.



Cst. Dimini Body Worn Camera

## Elimination of Systemic Racism

As previously mentioned, the TBPS continued with the organizational change project. The project's focus includes 4 areas: Aboriginal Liaison Unit, Recruitment, Communication and Training. Additionally, in March of 2019, the Chief of Police and the majority of the TBPS Senior Management team, along with the TBPS Board and members of the Thunder Bay Police Association, completed cultural awareness training provided by the Indigenous Justice Division with the Ministry of the Attorney General.

# Thunder Bay Police Service Monthly Highlights

## January

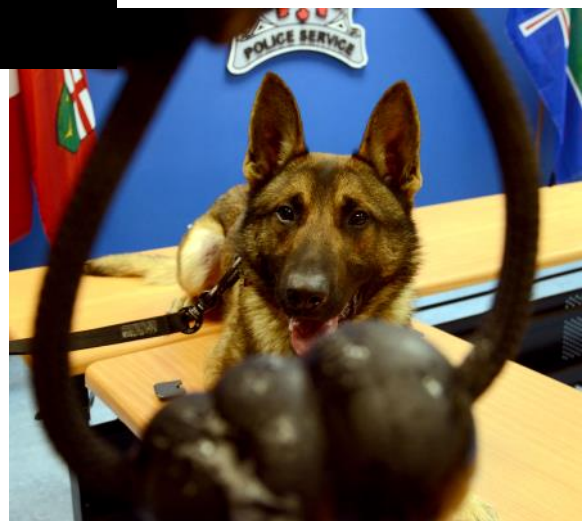


- The TBPS Uniform Patrol Branch introduced its newest member. Police dog Lucek made his debut along with handler Cst. Josh Berube. For the Thunder Bay Police Service, Lucek provides a unique skillset that can assist in a variety of incident types. Most notably, Lucek and Cst. Berube will be deployed to search for people, including suspects, persons of interest and missing persons.

Cst Berube and Lucek

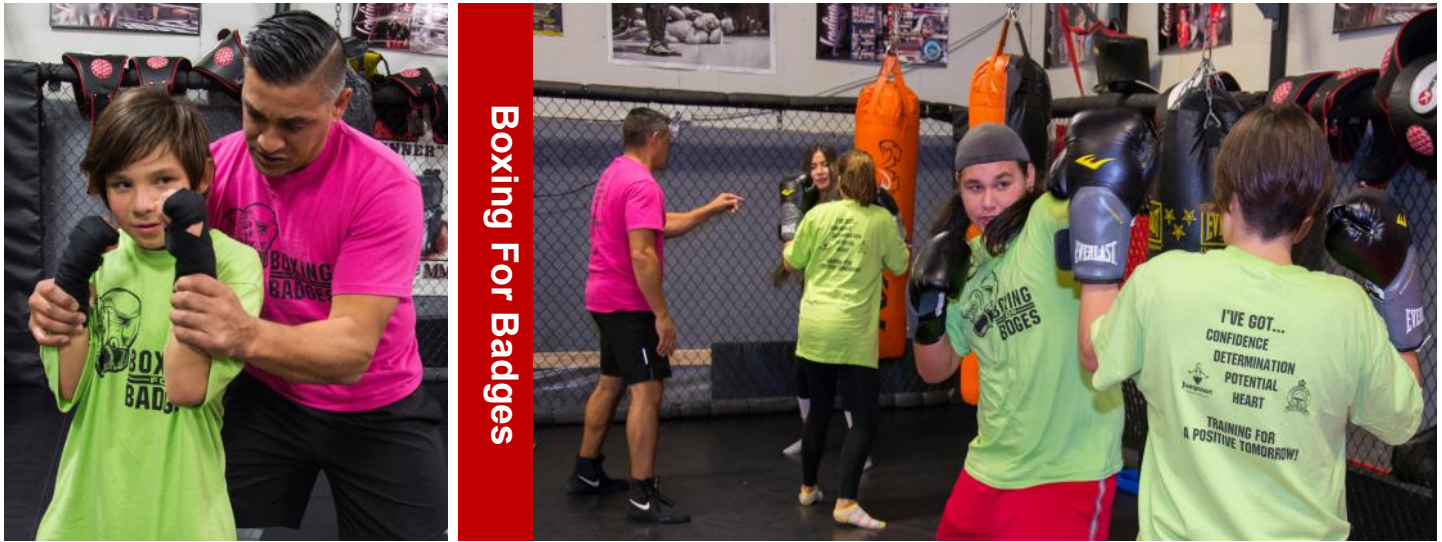
The unit will also be tasked with article search and making high-risk arrests.

Lucek and his handler Cst. Berube received 18 weeks of intense training with the Ontario Provincial Police before hitting the road here in Thunder Bay.



## January continued:

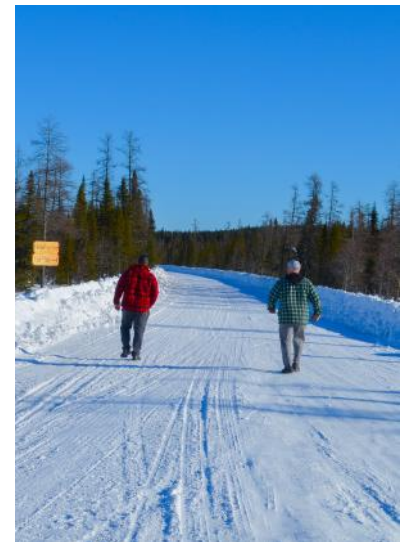
- The TBPS relaunched the Boxing for Badges program which connects youth with our officers through a program which helps to build confidence, determination and heart through the sport of boxing. This successful outreach initiative was sponsored by Canadian Tire's Jump Start.



## February

Officers with the TBPS Community Services Branch traveled the northern winter roads to visit various communities in the Far North. Officers met with students, provided a variety of safety presentations and discussions, and delivered gifts of floor hockey equipment.

This trip was part of the TBPS's ongoing engagement and outreach initiatives to Far North communities. These initiatives were done with the assistance of Nishnawbe Aski Police Service and the Matawa Education & Care Centre. This initiative has been funded in part by the province's Community Development Grant.



**February continued:**

- The TBPS participated in an annual Valentines Day walk in support of Murdered and Missing Indigenous Women and Girls. This annual walk is organized by Sharon Johnson in memory of her sister Sandra Johnson who was murdered in February 1992. The case remains an active investigation for the TBPS.



**Valentines' Day Walk—Murdered and Missing Indigenous Women and Girls**



**Georjann Morriseau swearing in as Police Services Board member**



- Georjann Morriseau was sworn in as a member of the Thunder Bay Police Services Board. The swearing in took place on December 17, 2019 during a Police Services Board meeting at Fort William First Nation.

## March



Special Olympics Kick-Off

- The TBPS joined the 50<sup>th</sup> anniversary of the Special Olympics movement. 2019 was a busy year for volunteers and supporters as the preparations were in full swing for the 2020 Canadian Special Olympic winter games to be hosted here in Thunder Bay.

- TBPS members faced off against students from the Matawa Education & Care Centre in a friendly hockey game. The event followed the students' participation in a special program meant to teach team-building, sportsmanship and leadership skills.
- Homicide accused arrested in Waterloo following a major appeal to public to help identify/ locate; (Three accused eventually arrested)



Matawa Education & Care Centre Hockey Game



Detective Inspector Ryan Hughes

**Thunder Bay Police Service: Homicide Investigation Live update...**  
UPDATE FOLLOWING ORIGINAL BROADCAST: Musab Khamis SABOON turned himself in to the Waterloo Region Police Service around 1 a.m. Tuesday. SABOON was wanted by the Thunder Bay Police Service on a Canada-wide warrant for First-Degree Murder...

15:21 · Was Live: 03/04/2019 · View Permalink · Copy Video ID

**March continued:**



The TBPS's Intelligence Unit, in a Joint Task Force Operation with members of OPP, Nishnawbe Aski Police Service and Anishinabek Police Service, made the largest single-seizure of Fentanyl in the city to date. The estimated potential street value of the Fentanyl seized totaled more than \$160,000.



Largest to-date Fentanyl seizure

**April**

Two local high school students were arrested and charged in connection with a series of threats made against Thunder Bay high schools in 2019. The arrests followed an extensive investigation by the TBPS into a series of incidents which targeted local high schools and caused major disruptions to the schools.

**May**

**Snapshot Prediction Results**  
**Phenotype Report**  
Thunder Bay Police Service



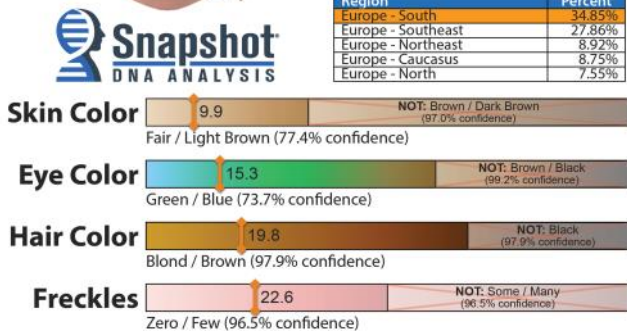
**Sex:** Female  
**Age:** Unknown (Shown at age 25)  
**Body Mass:** Unknown (Shown at BMI 22)  
**Ancestry:** Southeast and/or Admixed European



Region	Percent
Europe - South	34.85%
Europe - Southeast	27.86%
Europe - Northeast	8.92%
Europe - Caucasus	8.75%
Europe - North	7.55%

The TBPS Criminal Investigations Branch leveraged advanced DNA technology in an unsolved death investigation. Baby Doe, an unidentified deceased infant, was discovered at Boulevard Lake in 1994. The investigation has been ongoing since then.

DNA evidence from the 25-year-old case was used by Snapshot DNA Analysis to create an image of what the mother of the deceased infant should look like today. The image was released to the public in an attempt to further the investigation.



## May continued:

- The TBPS hosted a special media conference to share the results of Project Disruption, a six-month Joint Task Force Operation investigating ongoing drug-trafficking activity. The project was a response to an unprecedented increase in drug trafficking and violence within the city due in large part to an influx of organized criminal organizations from southern Ontario. Members of the OPP, Nishnawbe Aski Police Service and Anishinabek Police Service were all involved in Project Disruption.

## June

- Chief Hauth and other members of the TBPS participated in the Thunder Pride Parade in support of pride month.



- A public awareness campaign was underway in June to help the public understand the basic steps that should be taken when a loved one is believed to be missing. A special video was produced to highlight the steps.
- Local first responders joined representatives from the health and harm reduction sector to hold a news conference to draw public attention to the growing opioid crisis in our community. The TBPS hosted the media event to broaden the discussion on this growing threat to public health and safety.
- While being evacuated to Thunder Bay as a result of forest fires near their home communities, residents of Pikangikum First Nation were invited to participate in archery lessons provided by members of the TBPS.
- Elder abuse continues to be a serious and growing problem in Canada and here in Thunder Bay. It is estimated that between two and ten per cent of older adults will experience some form of elder abuse or neglect every year. Unfortunately, cases of elder abuse are under reported. The TBPS continues to support victims of elder abuse and work with the Elder Abuse Prevention Committee in promoting awareness and prevention strategies.

## Elder Abuse Awareness Day



The Crimes Against Seniors Detective Constable joined members of the Community Elder Abuse Prevention Committee as they held a special flag raising ceremony at City Hall in June to commemorate Elder Abuse Awareness Day.

## July



- TBPS officers volunteered their time to join the Canadian Military's Junior Canadian Ranger Program called Camp Loon. Our members worked with other participants to provide youth from Northern communities with a meaningful camp experience. The program was a leadership and life-skills training camp north of Thunder Bay.



Canadian Military's Junior Canadian Ranger Program Camp Loon

- TBPS members, with support of Canadian Tire's Jumpstart program and the City of Thunder Bay's Aboriginal Liaison, completed its first On Target Archery program. The seven-week introduction to archery program was a youth engagement initiative that teamed up officers, who were trained and certified archery instructors through the National Archery in the Schools Program, with participating students.

### Canadian Tire's Jumpstart Program





## August

- The following TBPS officers received official commendations from the Governor General of Canada for their selfless, lifesaving bravery shown during a critical incident from 2018. Sgt. Dan Irwin, Sgt. Rick Popowich, Cst. Matt Sombrutski, Cst. Ryan Krupa and Cst. Chris Kampela received the honor for their outstanding work.

Constables Jarzebinski, Dunnill, Dougherty, Symonds, Gunn, Pugh, Ledua, Josefchuk



- Eight TBPS cadets were formally sworn in as constables. It was among the largest single intake of officers for the Thunder Bay Police Service.

## September

- Ryan Hughes became the new Deputy Chief of the Thunder Bay Police Service.



### Stop Means Stop: Don't Be a Creep



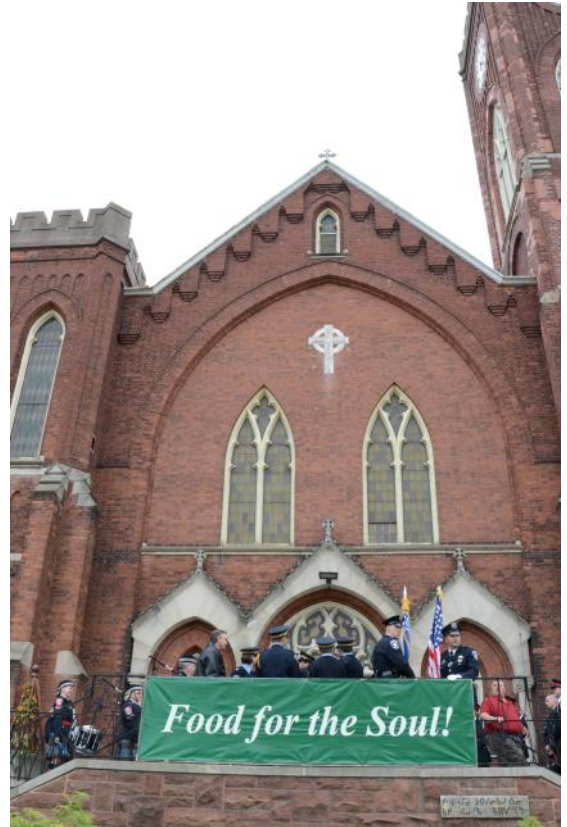
- The TBPS launched a special back-to-school Public Service Announcement, which was created in partnership with the City of Thunder Bay and local crossing guards. The "Stop Means Stop: Don't be a Creep" focused on educating motorists on the importance of stopping, and remaining stopped, for crossing guards and students.

**September continued:**

- The TBPS joined other law enforcement agencies remembering peace officers who gave their lives in the service of their communities.



Thunder Bay Police Service Police Memorial



Orange Shirt Day—Every Child Matters Awareness Walk



The Orange Shirt Day - Every Child Matters Awareness Walk took place in Thunder Bay on Monday, September 30. Organizers and participants met at Paterson Park, to march in honour of the children who survived the Indian Residential School systems. It was also a chance to remember those who never made it back home. Members of the Thunder Bay Police Service were proud to be in attendance to participate in this event, including Chief Sylvie Hauth.

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**October**

- Partnerships with area law enforcement agencies continued with the TBPS support of National Rail Safety Week. Chief Hauth took the safety pledge on behalf of the TBPS to underline the commitment to the work of CN Police to promote rail safety.

## TREE OF HOPE PROJECT



- TBPS Cst. Sharlene Bourdeau launched an important and unique initiative to bring awareness to Murdered and Missing Indigenous Women and Girls in Canada. The Tree of Hope Project was created by Cst. Bourdeau and moved forward thanks to the support and work of a number of partners and generous donations. The aim is to raise sponsorship for each light on the tree. The fundraising money is going towards rewards for individuals who provide assistance in solving cases that lead to arrests.



- The Joint Mobile Crisis Response Team (JMCRT) was honoured with a 2019 Mayor's Community Safety Award for Outstanding Community Project. At the time of the award nomination, the JMCRT had responded to more than 1,400 mental-health related calls.
- A Grey Cup championship ring stolen from CFL defensive lineman Stephen Anderson in 2013 was located and successfully returned to its owner. The ring was found in a metal melting business in Toronto six years after being stolen in Thunder Bay. The TBPS was able to confirm it as Anderson's, took possession and returned it just before the 2019 Grey Cup finals.



**TBPS Officers Honoured by Canadian Rangers**

- TBPS officers who participated at the Camp Loon received official commendations from the Canadian Rangers at a special ceremony at Dennis Franklin Cromarty High School. The commendations were awarded in recognition of the officers providing mentorship during the life-skills and leadership camp.

## December



Thunder Bay Police Association Parade of Lights

- The support for local charities continued in 2019. The Thunder Bay Police Association's December Parade of Lights resulted in just over \$28,000 being raised. The money was presented to Autism Ontario – Thunder Bay & District, George Jeffrey Children's Centre, Special Olympics Thunder Bay and the Thunder Bay Therapeutic Riding Association.



### Little Heroes Project



- Throughout December, the TBPS's Little Heroes Project made appearances at community events. The project features volunteer officers in costume as popular super heroes in an effort to lift community spirits. Little Heroes were featured at the Ontario Native Women's Association holiday feast and participated in a special visit at the Thunder Bay Regional Health Sciences Centre.

- The 2019 Festive RIDE season concluded with record-high numbers of arrests for impaired driving – 26. An additional 13 people were issued short-term licence suspensions for providing breath samples in the warning range.

### Festive Ride



# DRUGS—GUNS—GANGS

Thunder Bay continued to be a focal point for drug trafficking. The city's high addiction rates and location as a regional hub made the community a lucrative drug market for organized criminal gangs from southern Ontario.

This was a pivotal year as the TBPS pushed forward with a joint police operation in response to an unprecedented increase in drug trafficking and gun violence. It was clear from the outset that Thunder Bay and the region had become a destination of choice for persons involved in the drug trade. The influx of criminal organizations associated with the sale of illicit drugs have brought violence, death, and suffering for our citizens, many of whom are vulnerable and struggling with addictions.

The TBPS partnered with the Ontario Provincial Police, the Nishnawbe Aski Police Service and the Anishinabek Police Service to combat this threat to all communities in Northwestern Ontario. The sharing of resources and intelligence resulted in significant seizures and numerous arrests.

The enforcement efforts came at a cost and the TBPS appealed for financial support from the province. It was recognized at the onset that the work of local and regional law enforcement would need to continue beyond 2019 to address this increased threat to community safety. While special funding was made available to fight guns and gangs in the Greater Toronto Area (GTA), the North was not supported to the needed level. The TBPS and our municipal leaders continued to make the case for funding.

It is recognized that this problem will not go away in the foreseeable future. The joint investigative efforts of local and regional law enforcement will continue. At the same time, the TBPS will continue to work with community social services partners and support their efforts to assist people suffering from addictions.

## **2019 Drug Overdoses:**

- 87 incidents
- 21 deaths from drug overdoses

## **2019 Drugs & Gangs Enforcement related incidents involving persons from outside Thunder Bay:**

- 385 criminal charges laid (Drugs, Weapons, Violence & other crimes)
- 54 specific occurrences
- 84 individuals charged from Southern Ontario

## **Drug related seizures in 2019:**

- Street value of drugs seized \$878,987
- \$631,523 in cash
- 17 guns



# THUNDER BAY POLICE SERVICE CITIZEN SATISFACTION AND TRUST SURVEY 2019



Each year the Thunder Bay Police Service seeks to gain broader insights into citizens' experiences and perceptions regarding the delivery of policing services in our community. The 2019 survey was the second year for a broader look into not only satisfaction, but also trust.

The goals for the 2019 Citizen Satisfaction and Trust Survey (CSTS) were:

- Gauging trust and confidence in the TBPS
- Reaching out to a more diverse population for the survey; recognizing that Indigenous people have been underrepresented in past surveys.

The TBPS contracted Dr. Leisa Desmoulin and her research team at Lakehead University to design and conduct the survey. The survey took place both online and

in-person within the community in October 2019. This dual approach provided a greater representation of Indigenous and racialized persons, as well as younger respondents. The content and methods of the CSTS provided important insights into how respondents viewed their experiences with the members of the TBPS, how they perceived public safety and how they viewed the police service as an organization. A total of 1,848 citizens responded to the survey (1,421 online and 427 in-person). There were clear differences in the demographics of online respondents and in-person respondents.

- Online respondents predominantly identified as White (80%). Only 9% identified themselves as Indigenous and only 1% reported they belonged to a racialized group. The largest age range was between 45 to 65 years (43%). 89% of the online respondents indicated they had been residents of Thunder Bay for 10 years or more. 97% described Thunder Bay as their permanent home.
- In-person respondent identified themselves as White (40%), Indigenous (27%) and as a racialized group (18%). The largest age range was 18 to 24 years (48%). Only 41% indicated that they had lived in Thunder Bay more than 10 years. Only 58% described Thunder Bay as their permanent home.

## **Experiences with members of TBPS:**

Respondents who had direct contact with members of the TBPS reported that they were treated with respect. This was a significant finding from both the online and in-person responses (88% online; 86% in person). The majority of respondents also indicated that they had confidence in calling 911 (58% online; 59% in person).

## Perception of the Organization:

Online and in-person respondents differed significantly in their perceptions of TBPS' relations with the community. Respondents reported differences in their perceptions that:

- TBPS is sensitive to the needs of their group (47% online; 28% in-person)
- TBPS does a good job treating people fairly (54% online; 26% in-person)
- TBPS does a good job building relationships with community members and groups (49% online; 23% in-person)
- TBPS does a good job of being approachable and easy to talk to (62% online; 41% in-person)



Also, respondents reported differences in their overall confidence in the TBPS. Nearly twice as many online respondents than in-person had a great deal of confidence in their police service (43% online; 24% in-person).

## Conclusion:

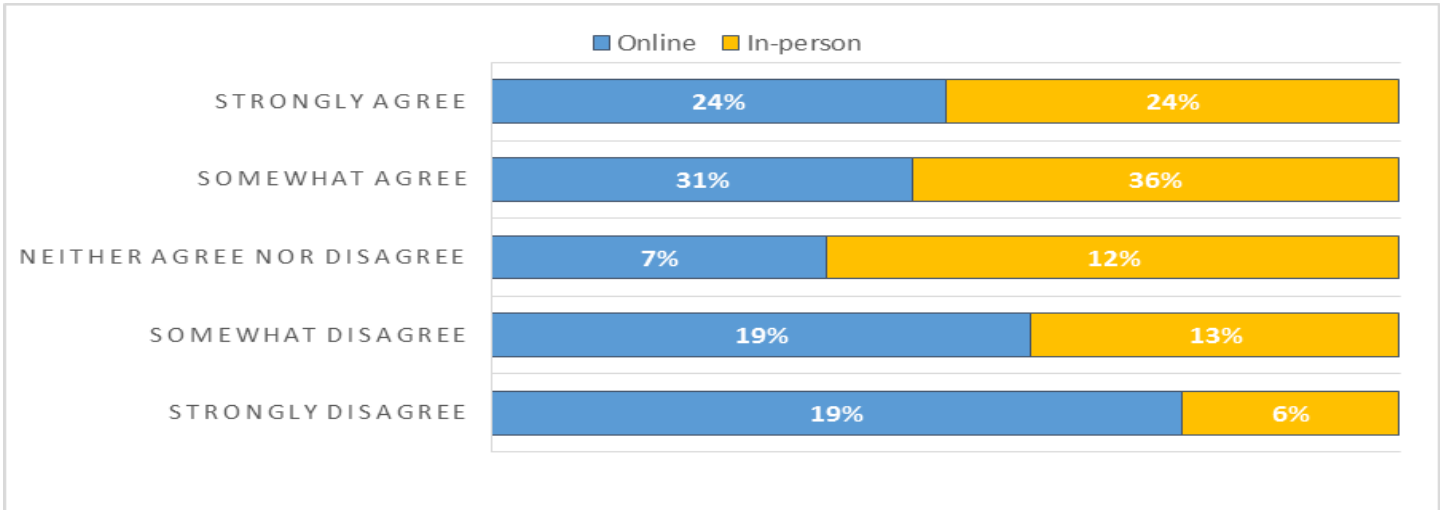
Online respondents consistently reported higher levels of trust and confidence in the TBPS than their in-person peers. These differences may be attributed to the demographics of each group of respondents: in-person respondents were younger and more representative of Indigenous and racialized groups. These groups traditionally have less trust and confidence in police.

It is important to note that there appears to be a great deal of confidence in the individuals who are members of the TBPS as compared to the organization as an institution.

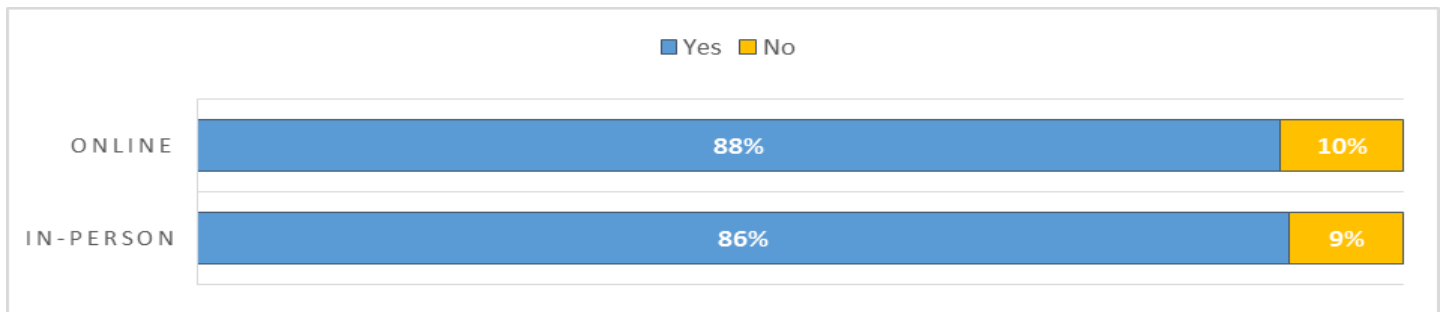


### Survey Highlights:

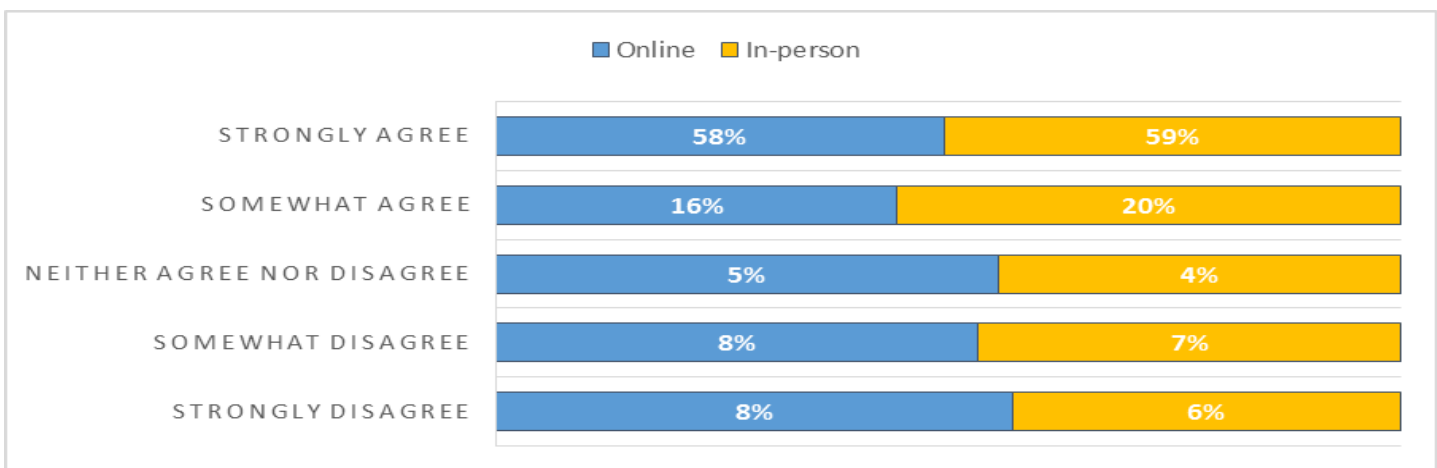
Does the TBPS provide adequate public safety?



Were you treated with respect by TBPS members during contact?



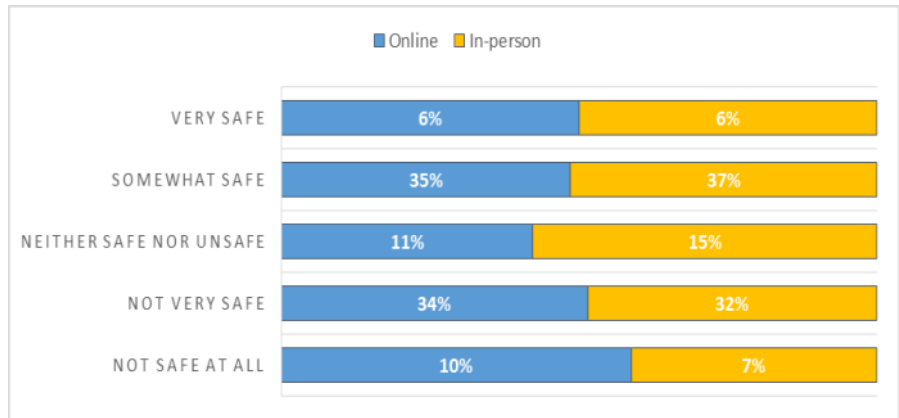
Would you have confidence in calling 911 during an emergency?



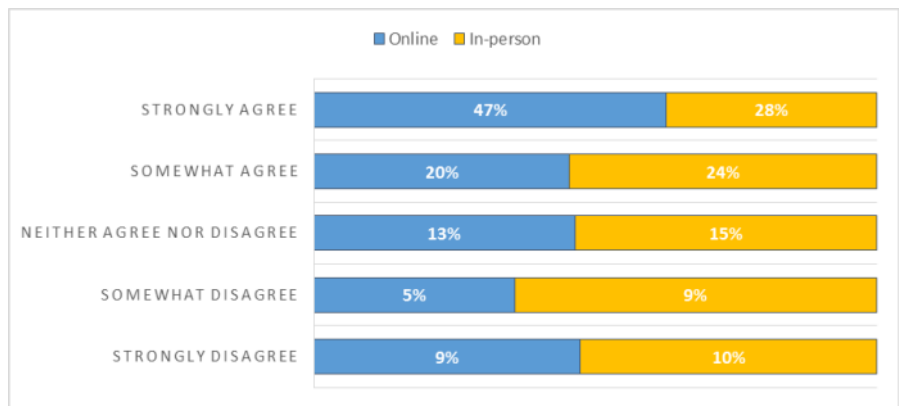


There was a divergence of opinions between the online and in-person respondents regarding the following questions:

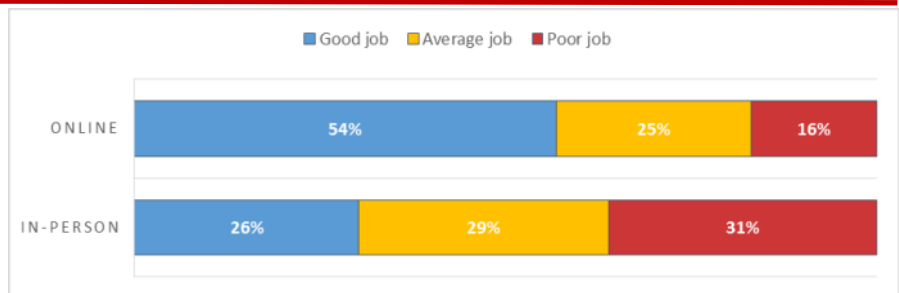
**What is your perspective on safety in Thunder Bay?**



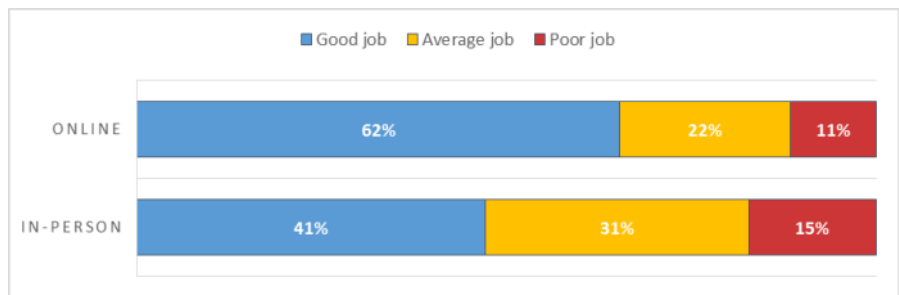
**Sensitive to needs of my group.**



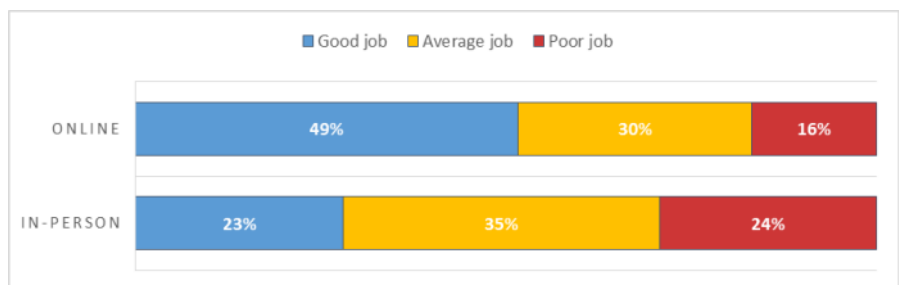
**Treating people fairly.**



**Approachability of members of the TBPS.**



**How do you rate the TBPS as building relationships with the community?**



# TBPS SOCIAL MEDIA

## Website

In March 2019 the Thunder Bay Police Service launched a redesigned web portal. In addition to modernizing the look of the landing page, the new design featured an improved user experience. The most significant of these improvements are the updated menus and landing page layouts, which allow visitors to more easily find and access content sections or services throughout the website from the landing page.

Metric	Value
Pageviews	1,116,227
Unique Pageviews	956,618
Average Time on Page	00:01:06



## Facebook

Despite Twitter becoming the social media tool of choice for many Canadian law enforcement agencies, Facebook usage in Thunder Bay remains the social media platform of choice. This is reflected in the user metrics for the Thunder Bay Police Service's Facebook page. By the end of 2019, the page featured 25,374 likes.



Metric	Value
Post Reach	10,553,107
Engagement	1,677,271
Engagement Rate	15.9%



## Twitter

While post impressions lag significantly behind that of Facebook, Twitter remains an important tool to help us connect to the community. Tweets may reach citizens who prefer not to maintain a Facebook account, and continues to be the preferred social media platform for journalists.



## SnapChat and Instagram

Metrics are unavailable for these social media platforms, but the Thunder Bay Police Service continues to use Snapchat and Instagram in an effort to connect to citizens who cannot be reached via Facebook, Twitter or traditional mainstream media.



## Live Streaming

In 2019, the Thunder Bay Police Service began to offer more community engagement through live streaming events. Through Youtube’s live streaming service, the most notable of these live events included a news conference about the ongoing investigation into Baby Doe, and a multi-agency news conference declaring the city’s opioid issues a community crisis. These live streamed events are promoted through all the TBPS social media accounts and then reposted as recorded video after the event concludes.

About 2,700 viewers tuned in live during the Baby Doe news conference, with nearly 900 watching the Opioid Crisis news conference live. The reposted videos on the TBPS Facebook page received an estimated reach of 20,000 and 12,000 respectively.



# INFORMATION TECHNOLOGY HIGHLIGHTS 2019

The TBPS Information Technology Unit continued to maintain, support and install both hardware and software in 2019. The demand for IT services within our organization continues to grow each year. Just over 2,000 internal help tickets were generated for the services of the unit and numerous capital projects were undertaken.

## Major Projects

- The process to onboard with the Ontario Police Technology Information Cooperative (OPTIC) began. This project, which is expected to be complete in the fall of 2020, will be a tremendous aid to the TBPS and our law enforcement partners by linking our police records through a centralized infrastructure. The IT Unit began the technical and logistical work required to become part of the provincial cooperative.
- Panic Button replacement and integration into our VOIP enterprise phone and analogue paging systems. This has provided more accurate and timely responses to emergency situations within our headquarters.
- Phase one installation of a new hyper-convergent data centre.
- Updates to the 911 communications backup site.
- Planning underway for next generation 911 (NG 911).
- Replacement of main uninterrupted power supply (UPS) for server room.
- Replacement of fleet GPS tracking system.

## Software Implementations

- Upgrade to the TBPS intranet.
- Upgrade to the scheduling software.
- Security training provided for all staff on common IT risks facing organizations.
- Final Record Management System integration with our Court Case Management through the SCOPE interface.
- Ongoing upgrades to external electronic interfaces and links.

## Systems and Programming

- Upgrades to our VOIP phone system.
- Server replacements.
- Kiosk workstations set up in the criminal records check area to allow walk in members of the public to process requests online.
- PIA (Privacy Impact Assessment) procedure developed for major IT projects.

## Ongoing Support

The TBPS Information Technology Unit provided support for:

- 225 workstations
- 32 laptops
- 45 mobile data terminals
- 50 virtual and 14 physical servers (64)
- 170 mobile devices
- Numerous software applications

# THUNDER BAY POLICE SERVICE STATISTICAL REVIEW 2019



## **A Challenging Workload**

The TBPS dealt with a total of 54,464 calls for service in 2019. This was a 6% increase from 2018. Incoming calls for service range from reports of suspicious activities to the most serious of incidents involving deaths, homicides and other violent crimes.

The number of Criminal Code offences continued to climb in 2019. A total of 9,772 criminal offences were investigated by the TBPS in 2019; up 14% from 2018. Property crime saw the most dramatic increase from 2018 to 2019 at 17%.

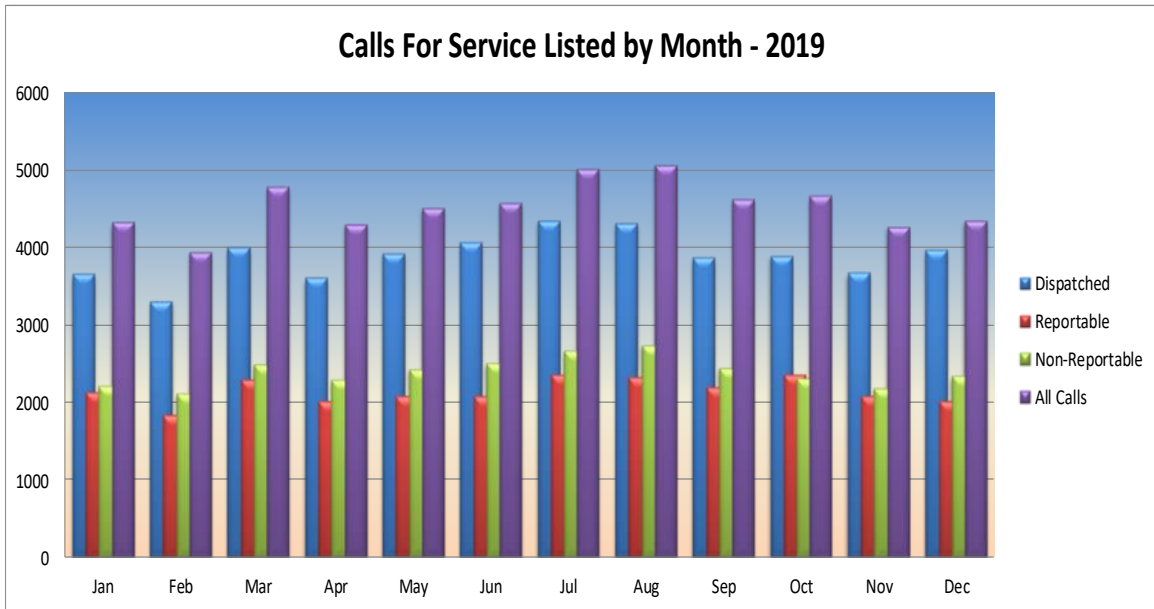
The TBPS jurisdiction includes the City of Thunder Bay and the Municipality of Oliver Paipooonge. The reported census population for these communities does not truly reflect the total population we serve and protect. Thunder Bay is a unique and important hub community which serves as a home to a highly mobile population who deserve the same level of emergency services as permanent residents. Unfortunately, the statistical population figures do not reflect this reality.

In 2019 our officers drove a total of 1,524,273 km to patrol, investigate and respond to a wide variety of calls for service. The following statistics reflect the challenges of policing two urban cores, numerous neighbourhoods and serving a very dynamic and ever changing community.

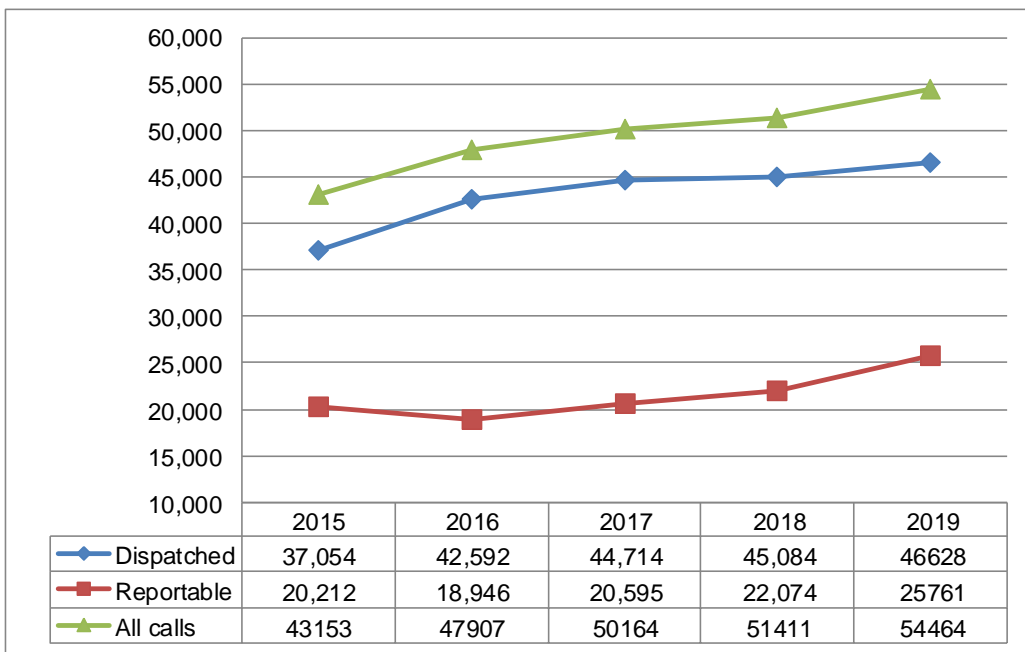
**CALLS FOR SERVICE 2019**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Dispatched	3659	3299	3999	3611	3926	4066	4349	4314	3867	3895	3676	3967	<b>46628</b>
Reportable	2124	1833	2299	2012	2086	2076	2354	2330	2191	2357	2083	2016	<b>25761</b>
Non-Reportable	2205	2109	2484	2287	2427	2507	2665	2738	2441	2313	2188	2339	<b>28703</b>
All Calls	4329	3942	4783	4299	4513	4583	5019	5068	4632	4670	4271	4355	<b>54464</b>

**CALLS FOR SERVICE LISTED BY MONTH**



**CALLS FOR SERVICE 2019**



## Mental Health

The Thunder Bay Police Service continued to respond to a high number of calls for service involving persons in crisis. These were often serious incidents which involved complex and labour intensive responses.

In mid-2018, the TBPS began collecting more detailed data on specific incidents where mental health was a primary factor in the nature of the call for service. This data moving forward provides an opportunity to better understand the impact of mental health on community safety and wellbeing.

In response to the need to provide a more effective response to incidents involving persons in crisis, the TBPS partnered with the Canadian Mental Health Association of Thunder Bay (CMHA-TB), and the Thunder Bay Regional Health Sciences Centre (TBRHSC), to form a Joint Mobile Crisis Response Team (JMCRT). Crisis workers partner with police to respond to mental health and substance use related crisis calls. This has been a significant step forward in providing support to individuals in crisis. In many of these calls for service, the team assists in reducing the amount of time police officers are required.

Of the 1,929 calls for service which were of a mental health nature, the JMCRT was utilized 1,082 times to provide a much needed alternative to persons in crisis.

## Family Violence (Domestic and Family Disputes)

Family violence continues to be a challenge for our community. These are highly volatile calls for police. The Thunder Bay Police Service has a dedicated Domestic Violence Unit which provides investigative support and works diligently with the victims of many of these serious incidents.

## Missing Persons

The TBPS continues to deal with a high number of missing person investigations each year. In fact, the rate per 100,000 is considerably higher than most jurisdictions. While the majority of these incidents are resolved within 24 hours, each one varies in complexity and the resources required to bring to a conclusion.

## Public Intoxication

Each year, the Thunder Bay Police Service responds to numerous calls regarding persons who may be intoxicated in public spaces.

While police have the authority (Liquor License Act of Ontario) to arrest and charge intoxicated persons, this is not always the preferred outcome. The abuse of intoxicants can pose a significant public safety risk. Thunder Bay Police Service works with social agencies to find alternative methods to ensure the safety of these individuals. Unfortunately, alternatives do not always exist and police have no alternatives but to charge and detain intoxicated persons until they are able to look after themselves.

	2015	2016	2017	2018	2019
<b>Mental Health</b>	1,104	1,288	1,548	1,690	1,929
<b>Family Violence</b>	3,412	3,309	3,413	3,391	3,469
<b>Missing Persons</b>	1,051	895	891	843	862
<b>Intoxicated</b>	3,376	3,218	3,242	2,615	2,374

*Note: The statistics originated from the TBPS Computer Aided Dispatch system (CAD). The incidents were originally dispatched as the call types listed with the exception of Mental Health Act (MHA) calls. As of mid-2018, any call with a significant MHA component are included.*

**2018 OPERATING BUDGET**

<b>2019 Operating Budget</b>	<b>2019 Budget</b>	<b>2019 Actual</b>	<b>2018 Budget (restated)</b>	<b>2018 Actual (restated)</b>
Labour	44,839,100	44,488,981	42,805,900	42,730,375
Training	374,500	467,645	317,500	428,850
Uniforms & Equipment	117,300	170,785	127,100	168,761
Vehicle Maintenance	628,500	751,852	626,500	803,331
Communications	318,200	342,371	318,200	363,769
Computer Services	960,000	821,183	720,000	802,907
Other	1,928,200	1,612,285	1,603,200	2,051,432
Gross Expenditures	49,165,800	48,655,102	46,518,400	47,349,425
Revenue	(5,042,600)	(5,113,386)	(5,084,000)	(4,638,438)
Net Expenditures	44,123,200	43,541,716	41,434,400	42,710,987

	<b>2015</b>	<b>2016</b>	<b>2017 (restated)</b>	<b>2018</b>	<b>2019</b>
Net Capital Budget	1,083,700	988,600	1,032,000	907,200	1,901,300
Net Operating Budget	37,464,600	39,813,900	40,974,700	41,434,400	44,123,200
<b>Total Budget</b>	<b>38,548,300</b>	<b>40,802,500</b>	<b>42,006,700</b>	<b>42,341,600</b>	<b>46,024,500</b>

**AUTHORIZED PERSONNEL**

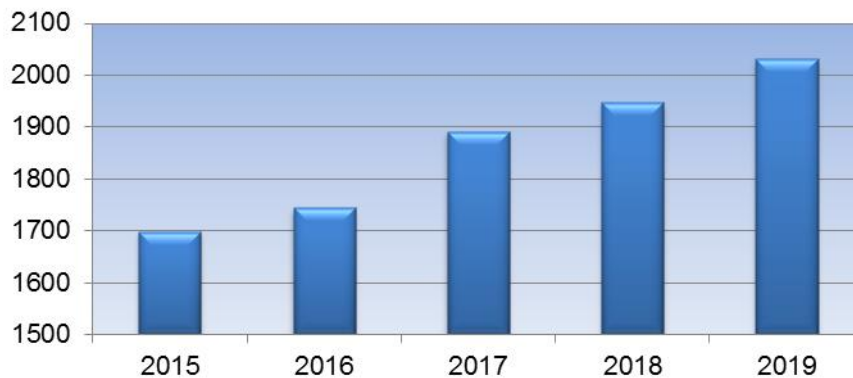
	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Sworn Members	223	221	219	219	227
Civilian Members	97	99	102	102	108
<b>TOTAL STAFF</b>	<b>320</b>	<b>320</b>	<b>321</b>	<b>321</b>	<b>335</b>



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<b>CRIMES OF VIOLENCE</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Murder - 1st Degree	0	0	1	5	1
Murder - 2nd Degree	3	6	6	3	5
Manslaughter	0	2	0	0	0
Infanticide	0	0	0	0	0
<b>TOTAL</b>	<b>3</b>	<b>8</b>	<b>7</b>	<b>8</b>	<b>6</b>
Criminal Negligence Causing Death	0	0	0	1	0
Attempt Murder	3	3	3	10	6
Aggravated Sexual Assault	0	1	0	2	1
Sexual Assault With Weapon	2	1	3	1	2
Sexual Assault	95	103	128	145	133
Assault Level 1	710	760	768	754	918
Assault With Weapon - Level 2	212	242	265	288	262
Aggravated Assault - Level 3	27	28	39	39	31
Unlawfully Cause Bodily Harm	0	0	0	0	0
Discharging Firearm With Intent	0	0	0	0	0
Assault - Police/other Peace Officer	22	34	39	52	44
Other Assaults	6	21	11	4	12
<b>TOTAL</b>	<b>1077</b>	<b>1193</b>	<b>1256</b>	<b>1296</b>	<b>1409</b>
<b>Robbery Total</b>	<b>178</b>	<b>141</b>	<b>148</b>	<b>190</b>	<b>165</b>
<b>Other Violent Offences Total</b>	<b>0</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>25</b>
Abduction - Person Under 14 Yrs	0	0	1	2	0
Abduction - Person Under 16 Yrs	0	0	0	0	0
Contravening Custody Order	0	0	0	0	0
No Custody Order	0	0	0	0	1
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>1</b>
<b>OTHER CRIMES OF VIOLENCE</b>					
Sexual Offences Against Children	16	16	13	13	18
Forcible Confinement or Kidnapping	22	29	36	31	33
Extortion	5	2	6	13	4
Criminal Harassment	162	154	165	152	139
Uttering Threats	191	175	218	221	223
Threatening/Harassing Phone Calls	44	21	36	14	8
<b>TOTAL</b>	<b>440</b>	<b>397</b>	<b>476</b>	<b>444</b>	<b>425</b>

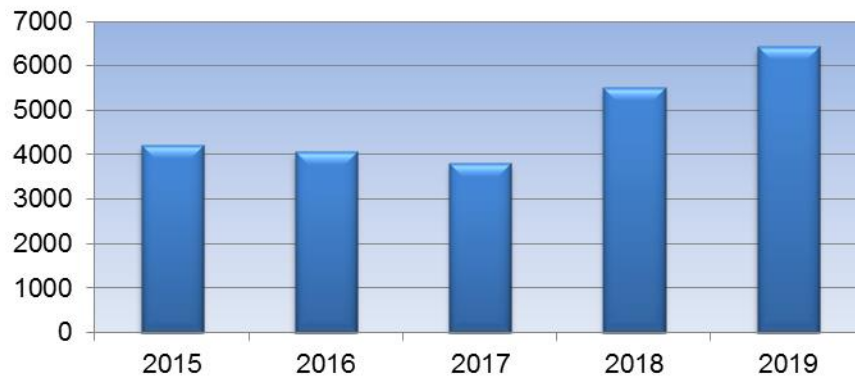
**TOTAL CRIMES OF VIOLENCE**



CRIMES AGAINST PROPERTY

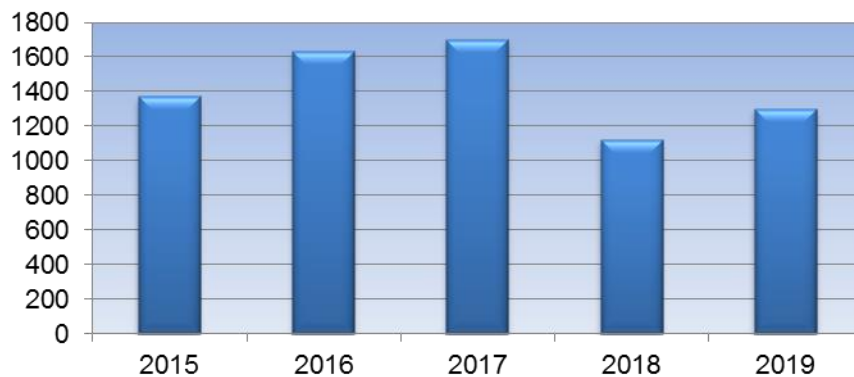
<b>CRIMES AGAINST PROPERTY</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>BREAK AND ENTER</b>					
Business Premises	148	117	157	168	200
Residence	242	363	279	359	459
Other	98	103	63	101	73
<b>TOTAL</b>	<b>488</b>	<b>583</b>	<b>499</b>	<b>628</b>	<b>732</b>
<b>MOTOR VEHICLE THEFT</b>					
<b>TOTAL</b>	<b>183</b>	<b>189</b>	<b>185</b>	<b>260</b>	<b>275</b>
<b>THEFT OVER \$5000</b>					
From Motor Vehicles	12	3	9	2	6
Shoplifting	0	3	1	5	4
Other Thefts	12	15	22	31	23
<b>TOTAL</b>	<b>24</b>	<b>21</b>	<b>32</b>	<b>38</b>	<b>33</b>
<b>THEFT UNDER \$5000</b>					
From Motor Vehicles	715	657	487	721	808
Shoplifting	615	634	638	747	1374
Other Thefts	753	642	686	705	899
<b>TOTAL</b>	<b>2083</b>	<b>1933</b>	<b>1811</b>	<b>2173</b>	<b>3081</b>
Have Stolen Goods	45	51	28	51	65
Fraud	306	400	402	1569	1540
Mischief	1063	859	807	789	692
Arson	32	23	31	17	20
<b>TOTAL CRIMES AGAINST PROPERTY</b>	<b>4224</b>	<b>4059</b>	<b>3795</b>	<b>5525</b>	<b>6438</b>

**CRIMES AGAINST PROPERTY**



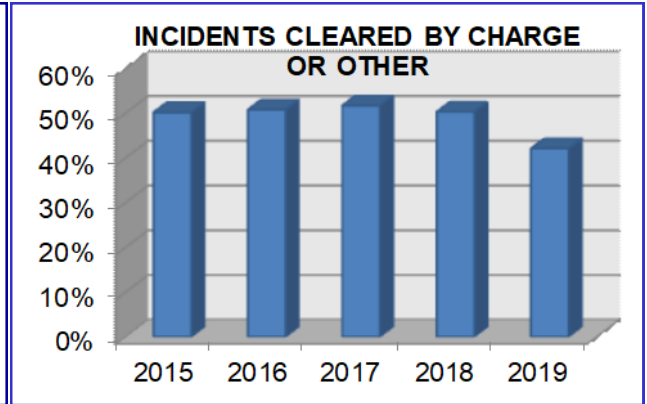
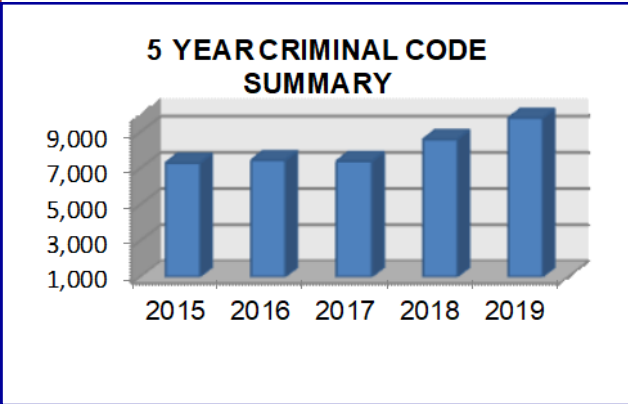
<b>OTHER CRIMINAL CODE OFFENCES</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>PROSTITUTION</b>					
Bawdy House	0	0	0	0	0
Procuring	0	0	0	0	0
Other Prostitution	0	0	0	0	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>GAMING AND BETTING</b>					
Betting House	0	0	0	0	0
Gaming House	0	0	0	0	0
Other Gaming & Betting Offences	0	1	0	0	1
<b>TOTAL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>OFFENSIVE WEAPONS</b>					
Firearms Usage	0	0	0	0	2
Weapons Possession	44	46	27	36	17
Traffic Import/Export	0	0	1	1	0
Other Weapons Offences	1	1	2	1	1
<b>TOTAL</b>	<b>45</b>	<b>47</b>	<b>30</b>	<b>38</b>	<b>20</b>
<b>OTHER CRIMINAL CODE OFFENCES</b>					
Bail Violations	901	947	1064	543	636
Counterfeiting Currency	4	16	37	18	19
Disturb The Peace	12	2	10	6	17
Escape Custody	7	7	4	3	4
Indecent Acts	6	11	12	2	5
Public Morals	23	27	23	22	32
Obstruct Public Peace Officer	13	13	36	18	13
Prisoner Unlawfully at Large	4	2	2	0	9
Trespass at Night	4	2	11	10	12
Other Criminal Code Offences	353	562	472	464	535
<b>TOTAL</b>	<b>1327</b>	<b>1589</b>	<b>1671</b>	<b>1086</b>	<b>1282</b>
<b>OTHER CRIMINAL CODE OFFENCES TOTAL</b>	<b>1372</b>	<b>1637</b>	<b>1701</b>	<b>1124</b>	<b>1303</b>

**OTHER CRIMINAL CODE OFFENCES**



**FIVE YEAR CRIMINAL CODE SUMMARY**

CRIME TYPE	2015	2016	2017	2018	2019
Crimes of Violence	1698	1744	1891	1946	2031
Crimes Against Property	4224	4059	3795	5525	6438
Other Criminal Code Offences	1372	1637	1701	1124	1303
<b>TOTAL</b>	<b>7294</b>	<b>7440</b>	<b>7387</b>	<b>8595</b>	<b>9772</b>
<b>INCIDENTS CLEARED BY CHARGE OR OTHER</b>					
	2015	2016	2017	2018	2019
Offences Percent Cleared	50.20%	50.80%	51.70%	50.30%	42.10%



DRUG OFFENCES	2015	2016	2017	2018	2019
Heroin	1	1	3	3	1
Cocaine	44	30	54	36	52
Other Drugs	18	31	25	15	19
Cannabis	57	37	23	19	0
<b>TOTAL</b>	<b>120</b>	<b>99</b>	<b>105</b>	<b>73</b>	<b>72</b>
<b>OTHER FEDERAL STATUTES</b>					
	2015	2016	2017	2018	2019
Bankruptcy Act	0	0	0	0	0
Customs Act	0	0	0	0	0
Excise Act	0	0	0	0	0
Immigration Act	0	0	0	0	0
Firearms Act	0	0	0	0	0
Other Federal Statutes Act	45	29	31	21	20
<b>TOTAL</b>	<b>45</b>	<b>29</b>	<b>31</b>	<b>21</b>	<b>20</b>



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<b>CRIMES OF VIOLENCE—YOUTH CHARGED</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>HOMICIDE</b>					
Murder - 1st Degree	0	0	0	0	0
Murder - 2nd Degree	0	1	0	0	0
Manslaughter	0	0	0	0	0
Infanticide	0	0	0	0	0
<b>TOTAL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>ATTEMPT MURDER TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>
Aggravated Sexual Offences	0	0	0	0	0
Sexual Offences With Weapon	0	0	0	0	1
Sexual Offences	1	4	4	6	4
Assault Level 1	33	33	21	18	23
Assault With Weapon - Level 2	14	16	14	2	12
Aggravated Assault - Level 3	0	1	2	14	2
Unlawfully Cause Bodily Harm	0	0	0	0	0
Discharging Firearm With Intent	0	0	0	0	0
Assault - Police/Other Peace Officer	3	2	2	5	2
Other Assaults	0	3	0	0	0
<b>TOTAL ASSAULTS</b>	<b>48</b>	<b>59</b>	<b>43</b>	<b>45</b>	<b>44</b>
<b>ROBBERY TOTAL</b>	<b>4</b>	<b>8</b>	<b>9</b>	<b>6</b>	<b>0</b>
<b>OTHER VIOLENT OFFENCES</b>					
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>
Abduction - Person Under 14 Yrs	0	0	0	0	0
Abduction - Person Under 16 Yrs	0	0	0	0	0
Contravening Custody Order	0	0	0	0	0
No Custody Order	0	0	0	0	0
<b>ABDUCTION TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>OTHER CRIMES OF VIOLENCE</b>					
Sexual Offences Against Children	0	0	0	0	4
Forcible Confinement or Kidnapping	0	2	1	0	0
Extortion	0	0	0	0	0
Criminal Harassment	1	0	0	1	0
Uttering Threats	2	3	2	0	4
Threatening/Harassing Phone Calls	0	0	0	0	0
<b>TOTAL</b>	<b>3</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>8</b>
<b>TOTAL--CRIMES OF VIOLENCE</b>	<b>55</b>	<b>73</b>	<b>55</b>	<b>52</b>	<b>55</b>

<b>DRUG OFFENCES-YOUTH CHARGED</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Heroin	0	0	0	0	0
Cocaine	0	0	1	3	1
Other Drugs	0	0	0	0	3
Cannabis	1	3	1	1	0
<b>TOTAL</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>4</b>	<b>4</b>

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<b>CRIMES AGAINST PROPERTY-YOUTH</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>BREAK AND ENTER</b>					
Business Premises	3	4	2	4	6
Residence	2	4	2	1	2
Other	0	1	0	0	1
<b>TOTAL</b>	<b>5</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>9</b>
Motor Vehicle Theft	3	0	2	3	1
<b>THEFT OVER \$5000</b>					
From Motor Vehicles	0	0	0	0	0
Shoplifting	0	0	0	0	0
Other Thefts	0	0	0	0	1
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>2</b>
<b>THEFT UNDER \$5000</b>					
From Motor Vehicles	2	2	0	0	0
Shoplifting	9	4	4	3	7
Other Thefts	5	2	2	2	2
<b>TOTAL</b>	<b>16</b>	<b>8</b>	<b>6</b>	<b>5</b>	<b>9</b>
Have Stolen Goods	9	7	3	4	7
Fraud	0	1	0	0	0
Mischief	7	6	10	8	11
Arson	0	0	0	3	0
<b>TOTAL</b>	<b>16</b>	<b>14</b>	<b>13</b>	<b>11</b>	<b>18</b>
<b>TOTAL- PROPERTY CRIMES</b>	<b>37</b>	<b>31</b>	<b>23</b>	<b>24</b>	<b>38</b>

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<b>OTHER CRIMINAL CODE OFFENCES-YOUTH</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>OFFENSIVE WEAPONS</b>					
Firearms Usage	0	0	0	0	1
Weapons Possession	5	3	1	1	2
Traffic Import/Export	0	0	0	0	0
Other Weapons Offences	0	0	0	0	0
<b>TOTAL</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>3</b>
<b>OTHER CRIMINAL CODE OFFENCES</b>					
Bail Violations	57	70	30	39	27
Counterfeiting Currency	0	0	0	0	0
Disturb The Peace	1	0	0	0	0
Escape Custody	9	6	2	4	3
Indecent Acts	0	0	0	0	0
Public Morals	0	0	0	0	0
Obstruct Public Peace Officer	1	0	0	0	0
Prisoner Unlawfully at Large	0	0	0	0	1
Trespass at Night	0	0	0	0	0
Other Criminal Code Offences	0	1	1	0	3
<b>TOTAL</b>	<b>68</b>	<b>77</b>	<b>33</b>	<b>43</b>	<b>34</b>
<b>TOTAL-OTHER CRIMINAL CODE OFFENCES</b>	<b>73</b>	<b>80</b>	<b>34</b>	<b>44</b>	<b>37</b>



**2019 Roadside Screening**

**TOTAL IMPAIRED DRIVING INCIDENTS**

2015	2016	2017	2018	2019
138	202	209	188	204

In 2019, there were 204 impaired driving charges, of which, 157 were alcohol related and 47 were drug related. Impaired by drug accounted for the significant increase from 2018. Officers received more training on how to recognize drug impairment. The impaired operation of vehicles continues to pose a great danger to public safety and continues to be a top enforcement priority for the TBPS Traffic Unit.

**FREEDOM OF INFORMATION**

	2015	2016	2017	2018	2019
Personal Requests Received	156	132	179	149	205
General Requests Received	65	55	57	98	92
<b>TOTAL REQUESTS RECEIVED</b>	<b>221</b>	<b>187</b>	<b>216</b>	<b>247</b>	<b>297</b>



**Thunder Bay Police Service  
Professional Standards**

<b>COMPLAINTS AGAINST POLICE</b>	2017	2018	2019
Not Accepted	19	15	18
Pending Investigations to date	13	2	4
Withdrawn	12	5	4
Customer Service Resolution	0	1	1
Informal Resolution Agreement	1	4	5
Unsubstantiated	9	7	6
Substantiated	0	2	0
<b>Total Complaints</b>	<b>54</b>	<b>36</b>	<b>38</b>