



2020 Annual Report



To Serve & Protect

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BOARD CHAIR'S MESSAGE



For more than a year, uniform and civilian members of Thunder Bay Police Service have faced unprecedented challenges. Policing during a global pandemic has meant answering calls with an added layer of uncertainty, and interacting with residents who are anxious, frustrated, tired, and scared, while many police members no doubt grappled with similar feelings of their own.

Through it all, these same members have taken meaningful steps forward to confront challenges that existed long before the pandemic. Because a virus cannot repair relationships. A virus cannot build trust. A virus cannot reconcile the wrongs of the past.

As a board, we have witnessed first-hand the significant investments the Service has made in community engagement. I reflect on a presentation from the Community Inclusion Team, which was gifted its Ojibwe name, *Gawendum Gaakina Awaya*, which means, "Protect everyone/everything," through ceremony with an Indigenous lens. I consider the story of the eagle that flew over the sweat lodge and screamed out during the ceremony. And I think of the Service's and Board's commitment to re-righting relationships with Indigenous people, while recognizing the need to be inclusive of all residents in Thunder Bay and the Municipality of Oliver Paipoonge.

I am proud of the strides the Board and Service have made as we thoughtfully consider and carefully step forward with each of the recommendations from both Senator Murray Sinclair's report, as well as the OIPRD's "Broken Trust" report. But we have much work left to do.

We must build on the community partnerships that already exist, while appreciating that some relationships may require more time, and more trust. We must continue, every day, with every action and every word, to build that trust. And with every conversation, we must find ways to be proactive, rather than reactive; forward-thinking, and not complacent.

As the Board, we must continue to listen to the community, as well as Service members, as we build one vision together for the future of policing in Thunder Bay. We must be visible, we must be transparent, and we must continue to invest in the training, technology and infrastructure necessary to create a community where residents not only *are* safe, but feel safe also.

By committing to the wellness of Service members, and the many communities we serve, the Board will continue to forge a path forward that reflects our understanding of the past, our ambition for the future, and our commitment to change today.

I would like to take this opportunity to welcome Board members Michael Power and Roydon Pelletier, who joined us following the last annual report. I look forward to working with the Board, the Service, and the community as we realize a better future for policing, together.

Kristen Oliver

Chair, Thunder Bay Police Services Board

Board Members:

Vice Chair, Michael Power

Georjann Morriseau

Mayor Bill Mauro

Roydon Pelletier

CHIEF'S MESSAGE



I am pleased to present the Thunder Bay Police Service 2020 Annual Report.

The effects of the COVID-19 pandemic will no doubt be felt for many years beyond 2020 and 2021. Here in Thunder Bay, the impact on public safety and crime can be seen within our Annual Report. We saw a dramatic reduction in non-violent crimes as the provincial restrictions were in place. The same cannot be said for crimes of violence. Our community continued to face the human tragedy connected to these very personal and impactful crimes.

Through local and regional partnerships, we have responded to the needs of our citizens in the areas of public safety and community wellbeing. Our community has an ongoing challenge presented by criminal elements who prey upon persons struggling with substance dependency. The joint operations, which we have initiated with our law enforcement partners, have resulted in arrests and the seizure of dangerous drugs, weapons, and currency. At the same time we are working with community-based organizations to find ways of addressing the victimization and suffering that continues to challenge all of us.

The crime statistics for 2020 also told another very important story. The TBPS saw major increases in weighted clearance rates. These are key benchmarks representing the number of criminal incidents that are investigated and resolved. Our clearance rates continued to track higher than the national and provincial rates. This achievement illustrates the very high degree of professionalism that our members embody on a day-to-day basis.

It is also important to acknowledge the outstanding efforts of the members of the TBPS who persevered and worked through one of the greatest health crisis in our history. At the outset of the pandemic, the TBPS took the necessary steps to safeguard the health and safety of our members. Policing is not a profession that can shut down in the face of any crisis. The members of the TBPS stepped up to the challenges of 2020 and were able to continue the mission of serving and protecting the entire community.

As we look ahead, the challenges will continue. You can be assured that every member of the Thunder Bay Police Service will remain focused on preserving the peace and wellbeing of Thunder Bay and the Municipality of Oliver Paipouge with pride and dedication.

Chief Sylvie Hauth

MAC, CMM III Police Executive



MISSION & VALUES

The Thunder Bay Police Service is committed to working in partnership with the public to serve and protect our communities in a sensitive, efficient, and effective manner.

VALUES

Honesty

We are truthful and open in our interactions with members of our communities and with each other.

Integrity

We are honourable, trustworthy and accountable to the people we serve.

Fairness

We treat all members of our communities and each other in an impartial, equitable and sensitive manner.

Reliability

We are conscientious, professional, responsible and dependable in our interactions with our communities and each other.

Teamwork

We work together with our communities and within our organization to achieve mutual goals, making use of diverse knowledge, skills and abilities.

Positive Attitude

We interact in a positive and constructive manner with our communities and with each other.

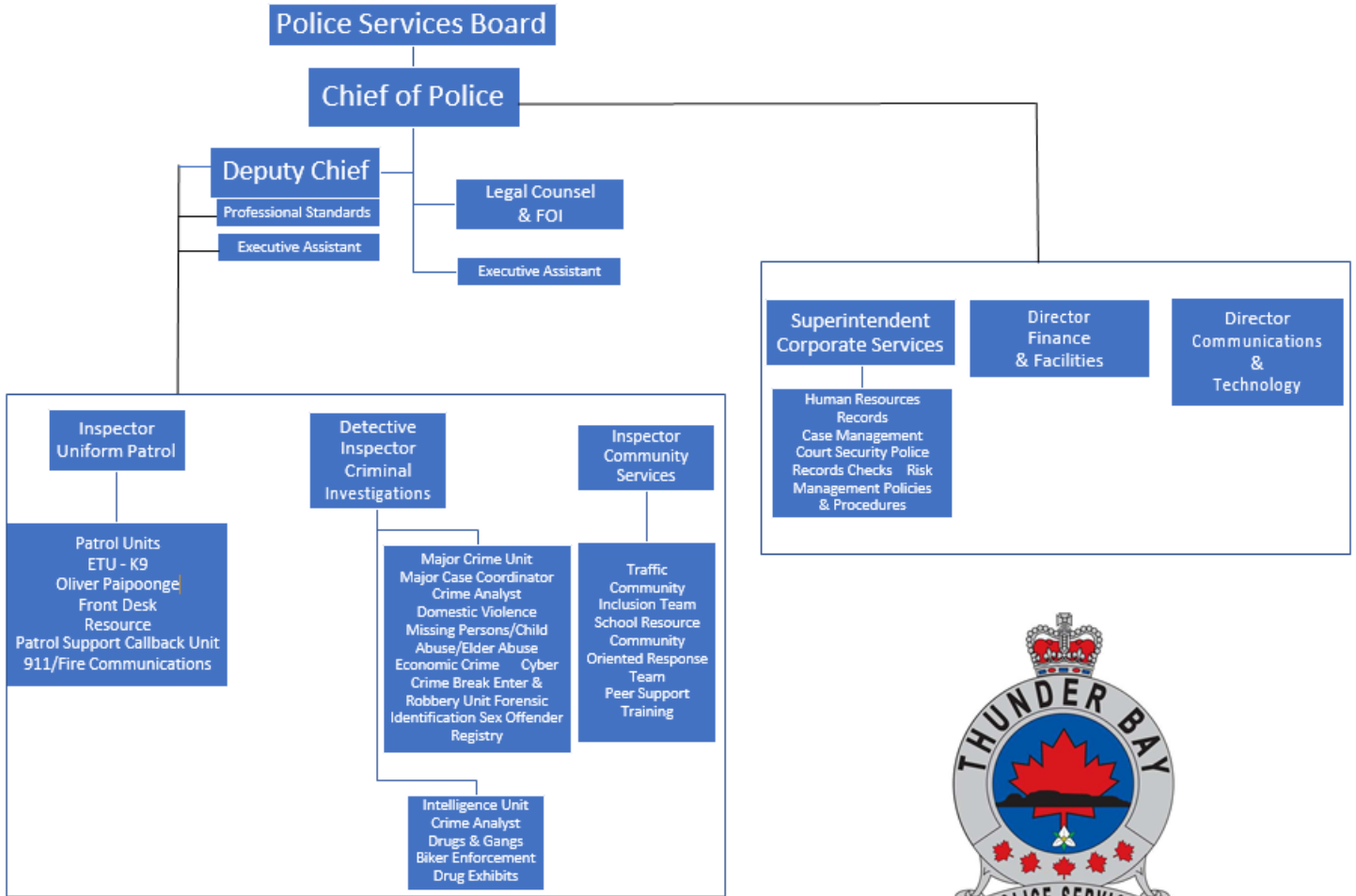
Community Partnerships

We develop and maintain relationships with community groups and agencies to meet changing needs.

Victim Sensitivity

We are committed to being supportive and helpful to victims of crime.

ORGANIZATIONAL CHART



ORGANIZATIONAL CHANGE INITIATIVE

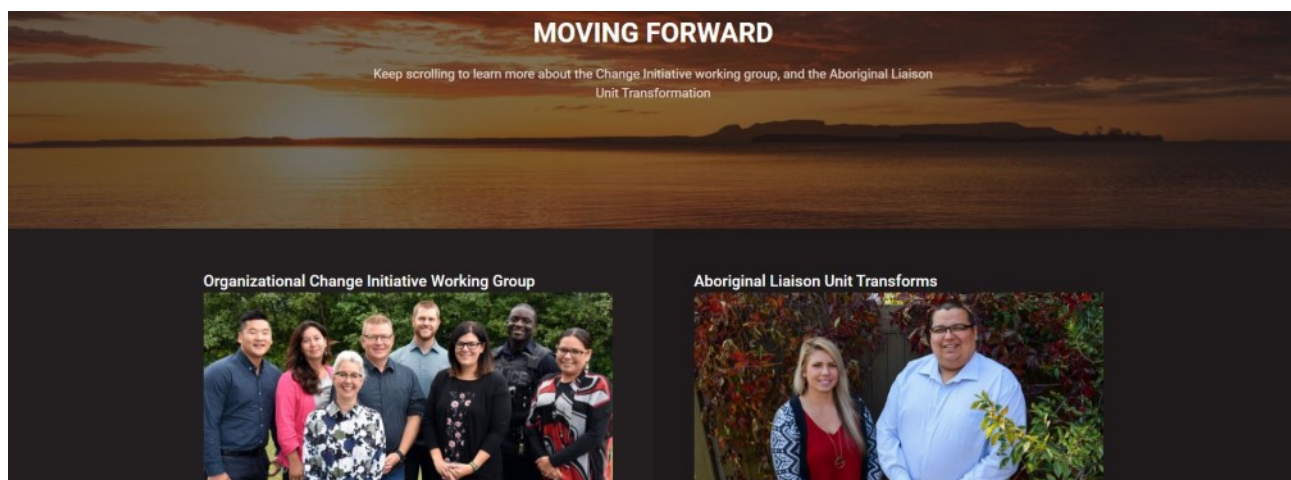
The work on the Thunder Bay Police Service Organizational Change Initiative continued in 2020. The objective of this initiative is to improve relations within and outside the TBPS (particularly Indigenous groups) in response to calls of systemic discrimination within the organization via four elements:

1. Revamp the structure and function of the Aboriginal Liaison Unit to enhance community policing.
2. Invigorate recruitment to attract Indigenous and other under-represented groups to the TBPS, both civilian and sworn, through a creative, interactive approach that engages the community.
3. Create structured, ongoing training opportunities for TBPS staff by offering diversity and culturally significant courses. This will enhance employees' knowledge and abilities to interact with all community members over the course of their careers.
4. Enhance TBPS communications internally and externally to convey organizational changes and foster accountability through formative and summative evaluations.

The pandemic impacted this initiative. Stay-at-home orders and the need to minimize in-person contacts resulted in a creative approach. The use of virtual meetings and presentations dominated much of the work needed to continue this important initiative.

The TBPS website www.thunderbaypolice.ca has a specific page dedicated to the Organizational Change Initiative. The Breaking Barriers page is where the public, media and researchers can go to find updates and reports on the following:

- Progress reports on the Seven Youth Inquest recommendations
- Annual reports/updates on the Broken Trust report recommendations
- Citizen Satisfaction and Trust survey results
(The next survey is pending due to the COVID-19 pandemic)
- The new TBPS Community Inclusion Team



2020 In Review

The Pandemic

History will remember 2020 as one of the most significant years in the early 21st century. The COVID-19 pandemic had a profound global impact and will continue to be felt for many years. The impact on the Thunder Bay Police Service and other first responders will no doubt be studied for years to come.

In February 2020, the World Health Organization officially named the disease COVID-19. As the Government of Canada and the Province of Ontario responded to this new threat to public health, the TBPS recognized the key to maintaining policing services relied on our ability to keep our members safe and protected from the virus.

Mayor Bill Mauro and the Thunder Bay District Health Unit's Chief Medical Officer, Dr. DeMille, met in late January 2020 to discuss the Health Unit's protocols. On January 27th, the Mayor met with members of the Municipal Emergency Operations Control Group (MECG) to discuss the readiness of our community to monitor and respond to an outbreak. As a member of the MECG, the TBPS continued to plan and to make preparations for the pandemic.

The TBPS Senior Command established priorities and timelines to ensure the continuation of core policing services during the pandemic. This planning factored in the possible reduction of available staff due to infection in the event of large-scale community spread of COVID-19. The first few months of 2020 presented challenges for emergency services and health-care providers to be able to equip staff properly with Personal Protective Equipment (PPE). This included masks, gloves, eye protection, hand sanitizer and other products needed to protect our members from possible exposures to the virus.

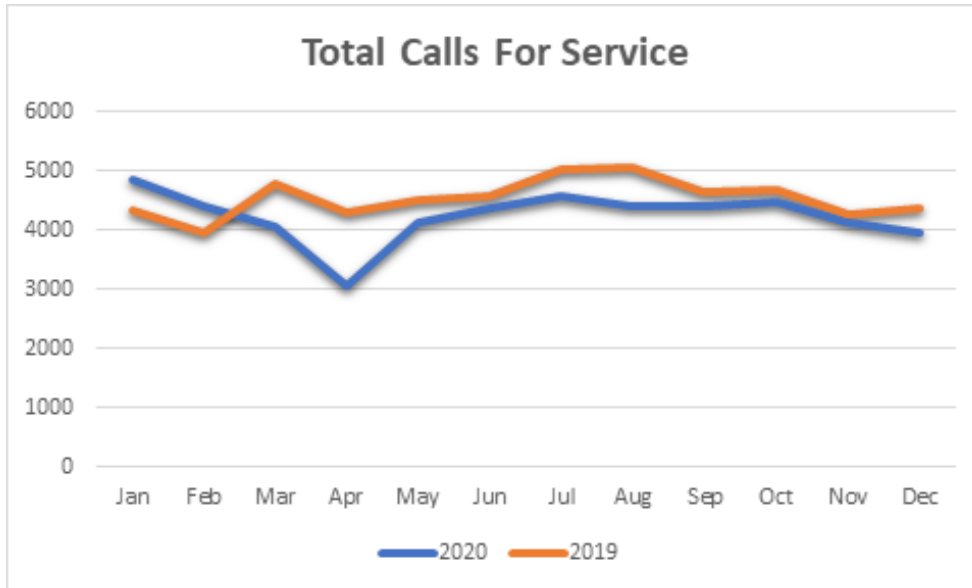
In the early stages of the pandemic, the TBPS was fortunate to have the support of other local organizations to ensure basic levels of PPE were available. The TBPS was able to connect with several suppliers to obtain acceptable PPE products. The City of Thunder Bay and the Province of Ontario were also actively working to ensure a reliable supply of PPE was sourced and available.

The cleaning and disinfecting of the TBPS work environments became one of the key prevention strategies. An enhanced cleaning routine was created for police vehicles, building hallways, offices, communal equipment, and other high contact areas. Members of the service also received ongoing reminders as to the basic health and safety measures they needed to take to stay safe.

The TBPS Corporate Services Branch worked diligently to create COVID-19 related directives to guide our members in their day-to-day work. This included policies governing access to the 1200 Balmoral Street station, the use of PPE, screening for potential exposures to COVID-19, safe interactions with the public, the management of custodies and the procedures for the investigation of incidents pertaining to the province's emergency measures.

Pandemic Effects:

2020 was on target to be another very busy year for calls for service. January and February were trending higher than 2019. March 2020 was the beginning of a sharp decline in calls for service. On March 17, 2020, the province enacted a state of emergency under the Emergency Management and Civil Protection Act to control the spread of COVID-19. The resulting restrictions on businesses and individuals correlated directly to the call volume experienced by the TBPS between March and May.



Patrol Support Callback Unit



The continuation of critical police services during the pandemic crisis was the top priority of the Thunder Bay Police Service.

On April 2, 2020, the Patrol Support Call Back Unit (PSCU) was launched to provide support to the frontline officers in the Uniform Patrol Branch. The PSCU officers address as many calls for service as possible over the telephone, rather than having uniform officers attend to speak with individuals in person.

How the PSCU operates:

Incoming calls for service received by the TBPS are triaged for assignment to either Uniform Patrol or PSCU.

All calls for service that are not in progress, not at immediate risk of continuing, the accused is not present or does not present a danger to an individual, shall be assigned to the PSCU. The PSCU officers respond to calls and messages from the public and complete reports as required.

Community Oriented Response Unit

The Community Oriented Response (COR) Unit was officially established in January 2020 and is part of the TBPS's Community Services Branch. COR officers are part of a high-visibility unit that identifies specific issues and problem areas of the city and executes projects focused on addressing root problems.

"The COR Unit is here to help people feel safe walking in their neighbourhoods," said Thunder Bay Police Service Deputy Chief Ryan Hughes. "When people notice issues, they can contact the police, they can contact their Councillors, and this unit will look at the problems and try to develop a plan to address them."



Since the COR Unit uses a project-based approach, its mandate doesn't lock it into any one issue. For example, concerns of increasing vandalism in one of the business cores could lead to a downtown-focused project involving increased foot patrols; while complaints involving drug trafficking within a residential area may guide the COR Unit to introduce a neighbourhood-specific project.

"The advantage of the COR Unit is that it is highly adaptable to the needs of the community," said Deputy Chief Hughes. "The COR Unit officers respond to community needs through their ongoing projects."

Adaptability means COR officers can design a project focused on crime prevention, enforcement or a combination of both strategies depending on the exact nature of the issue.

Personal Protective Equipment (PPE)

When the spread of COVID-19 was formally classified as a global pandemic by the World Health Organization in March 2020, there was serious concern regarding the availability of Personal Protective Equipment (PPE) for first responders. Having a regular and adequate supply of masks and hand sanitizer was an immediate challenge that needed to be overcome for the safety of both the police service's members and the members of the public whom they come into personal contact. The Thunder Bay Police Service successfully overcame this initial obstacle and was able to provide its members with adequate PPE, even in the early days of the pandemic.

By the end of 2020, the police service had issued 34,028 masks, 22,550 gloves and 113.2 litres of hand sanitizer.

TBPS 2020 HIGHLIGHTS

JANUARY

- TBPS Community Services Branch officers participated in a unique initiative led by Lakehead Public School's Kingsway Public School. The officers brought their youth engagement archery program for a special trip with students to Collins Lake, Ontario. The initiative caught the attention of CBC's Up North radio program, which featured TBPS members discussing their roles.
- School Resource Officer Cst. Jeff Saunders received a Certificate of Appreciation from the Thunder Bay Police Services Board in recognition of his ongoing volunteer work in the community.
- TBPS Chief Sylvie Hauth presented the 2020 progress update for the OIPRD's Broken Trust report recommendations. The update was presented during an open Thunder Bay Police Services Board meeting, and then provided to the public via the Breaking Barriers webpage.



FEBRUARY

- Thunder Bay hosted the 2020 Special Olympics Canada Winter Games. Sworn and civilian members of the TBPS were proud to show their support throughout the event, and Deputy Chief Ryan Hughes joined local athlete Sten Mau to carry the "Flame of Hope" at the opening ceremonies.
- The Community Oriented Response (COR) Unit, a new unit formed within the TBPS's Community Services Branch, was formally introduced to the public. Established in January, the COR Unit identifies specific issues and problem areas of the city and executes project-focused initiatives in an effort to address root problems.
- Results of the 2019 Citizen Satisfaction and Trust Survey were released to the public.
- Boxing for Badges, a special youth engagement initiative designed and implemented by TBPS officers, completed its second round of programming. TBPS officers attended participating schools to conduct the eight-week program.



MARCH

Project Trapper: 46 arrests, drugs, and currency seized from a 3 month investigation.



- Non-emergency services were dramatically changed due to ongoing concerns surrounding the COVID-19 pandemic. The public lobby of the TBPS headquarters was locked and members of the public could only enter after being screened. Certain non-emergency services were no longer offered in person and the public was strongly encouraged to seek assistance online.
- In March, while concerns grew about reliable access to personal protective equipment, a corporate donation of hand sanitizer was delivered to the TBPS. In total, the Service received five cases of sanitizer.
- The TBPS launched a special video series titled On Duty, which was posted on the Service's webpage and promoted through social media. The series helped inform the public how their police service was continuing to operate during the province's first COVID-19 lockdown.
- New workplace policies were implemented at the TBPS headquarters as the COVID-19 pandemic continued and as global health science's understanding of best practices to limit spread evolved.



APRIL



- In April, the Service held its first swearing-in ceremony amid the COVID-19 pandemic. The ceremony was held at the TBPS headquarters instead of the Thunder Bay Courthouse and the presiding justice and attending members of the public joined remotely through a web conference. Three of these virtual swearing-in ceremonies took place in 2020.
- During the first provincial lockdown, TBPS engaged in a special social media campaign aimed at encouraging citizens to continue their efforts of limiting COVID-19 spread by staying home. The campaign used images and the hashtag #StayHomeSaveLives.
- In April, another corporate donation of PPE was offered by a small local business. With the TBPS's supply of PPE stable, the Service did not accept the donation. Instead TBPS helped the donor connect to community partners, like the Shelter House - Thunder Bay, that needed more supplies.



MAY

- Operational adjustments due to COVID-19 continued, which led to several community engagement activities that were traditionally held in the spring and summer, to be cancelled or held virtually. National Police Week, for example, takes place in May and usually includes numerous community-focused events. While social media was used to push the Police Week awareness campaign messaging, the in-person events were replaced with a virtual coffee break featuring a member of the TBPS Traffic Unit.
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JUNE

- Unable to participate in person at events for Pride Month, the TBPS issued a supportive video featuring Chief Sylvie Hauth. In that video, Chief Hauth shared a message of inclusivity and positivity with the LGBTQ2S+ community.
- On June 3rd, a TBPS drug trafficking investigation led to the seizure of 570 grams of fentanyl. At the time it was the largest single-seizure of fentanyl by the TBPS. Two weeks later, a drug investigation led to the seizure of 540 grams of fentanyl, which meant June of 2020 featured the Service's two largest fentanyl seizures on record.



AUGUST

- New School Resource Officers, Cst. Patrick Shoppoff and Cst. Tanka Awosika, received National Archery in the Schools Program (NASP) training before the school year began.



SEPTEMBER

Unable to participate in the annual Orange Shirt Day walk, Community Services Branch officers were able to secure “Every Child Matters” orange face coverings for members to wear. Orange Shirt Day is held annually to recognize the legacy of Canada’s residential school system.



NOVEMBER

The Tree of Hope project, a campaign that promotes awareness about issues of Missing and Murdered Indigenous Women and Girls, had its second annual tree lighting ceremony at the Thunder Bay Police Service headquarters. While some guests were present, the event was not open to the public like it was in 2019, due to restrictions relating to COVID-19. Meanwhile, the inaugural Tree of Hope campaign received a Mayor’s Community Safety Award for Outstanding Community Project. The Mayor’s Community Safety Award was announced, and awarded to Cst. Sharlene Bourdeau and her Tree of Hope Project team, two weeks before the 2020 ceremony.



DECEMBER

- Cst. Roxanne Legarde received the Certificate of Appreciation from the Thunder Bay Police Services Board. She received the recognition for her continued support and volunteering efforts with community organizations like Special Olympics Ontario, Special Olympics Canada and the Law Enforcement Torch Run Ontario for Special Olympics.



- TBPS partners with PetSmart annually to collect and distribute plush toys to local children at various community events throughout the holiday season. However, due to COVID-19, officers were unable to participate in such events and unable to distribute the toys. The initiative was not cancelled. Instead TBPS and PetSmart partnered with Dilico Anishinabek Family Care, which was in a better position to distribute the toys amid COVID-19 restrictions.



DRUGS—GUNS—GANGS

Data from arrests by the Thunder Bay Police Service's Intelligence Unit and Uniform Patrol Branch showed a continued prevalence of accused persons migrating to the District of Thunder Bay from other parts of the province for the purpose of participating in the drug trafficking trade. Despite various restrictions to travel amid the ongoing COVID-19 pandemic, 51 per cent of persons arrested had primary residential addresses in southern parts of the province.

The estimated potential street value of cocaine and crack cocaine seized totaled more than \$1.3 million, while the total estimated value of fentanyl seized topped nearly \$3.3 million. Currency seized that was linked to incidents of suspected drug trafficking totaled \$1.03 million. Police also witnessed an increased prevalence of firearms linked to drug trafficking activity. A total of 39 firearms were seized amid drug-trafficking related arrests.

Drug overdoses, including fatal drug overdoses, were also more common in 2020 than years prior. Thunder Bay Police Service officers responded to 164 reported overdoses, 59 of which became fatal incidents. It is important to note that these numbers only include incidents in which police were dispatched, and do not necessarily represent the total of overdose cases reported within the city in 2020.

Intelligence Branch Totals

	2020 TOTALS	STREET VALUE
Persons Arrested	149	
Non-District Persons Arrested	75	
CC Charges Laid	427	
CDSA Charges Laid	184	
Firearms Seized*	34	
Currency Seized (rounded)	\$866,965.00	
Cocaine Seized (rounded)	7041 grams (7 kg)	\$704,100.00
Crack Cocaine Seized (rounded)	1640 grams (1.6 kg)	\$328,000.00
Fentanyl Seized (rounded)	14525 grams (14.5 kg)	\$3,212,838.00**

* Firearm total only includes weapons seized as a result of drug investigations

**GTA street value applied to 11804 grams of seized fentanyl

Uniform Patrol Branch Totals

*Firearm total only includes weapons seized as a result of drug investigations

	2020 TOTALS	STREET VALUE
Persons Arrested	118	
Non-District Persons Arrested	61	
CC Charges Laid	204	
CDSA Charges Laid	170	
Firearms Seized*	5	
Currency Seized (rounded)	\$165,710.00	
Cocaine Seized (rounded)	954 grams	\$95,400.00
Crack Cocaine Seized (rounded)	922 grams	\$184,400.00
Fentanyl Seized (rounded)	272 grams	\$108,800.00

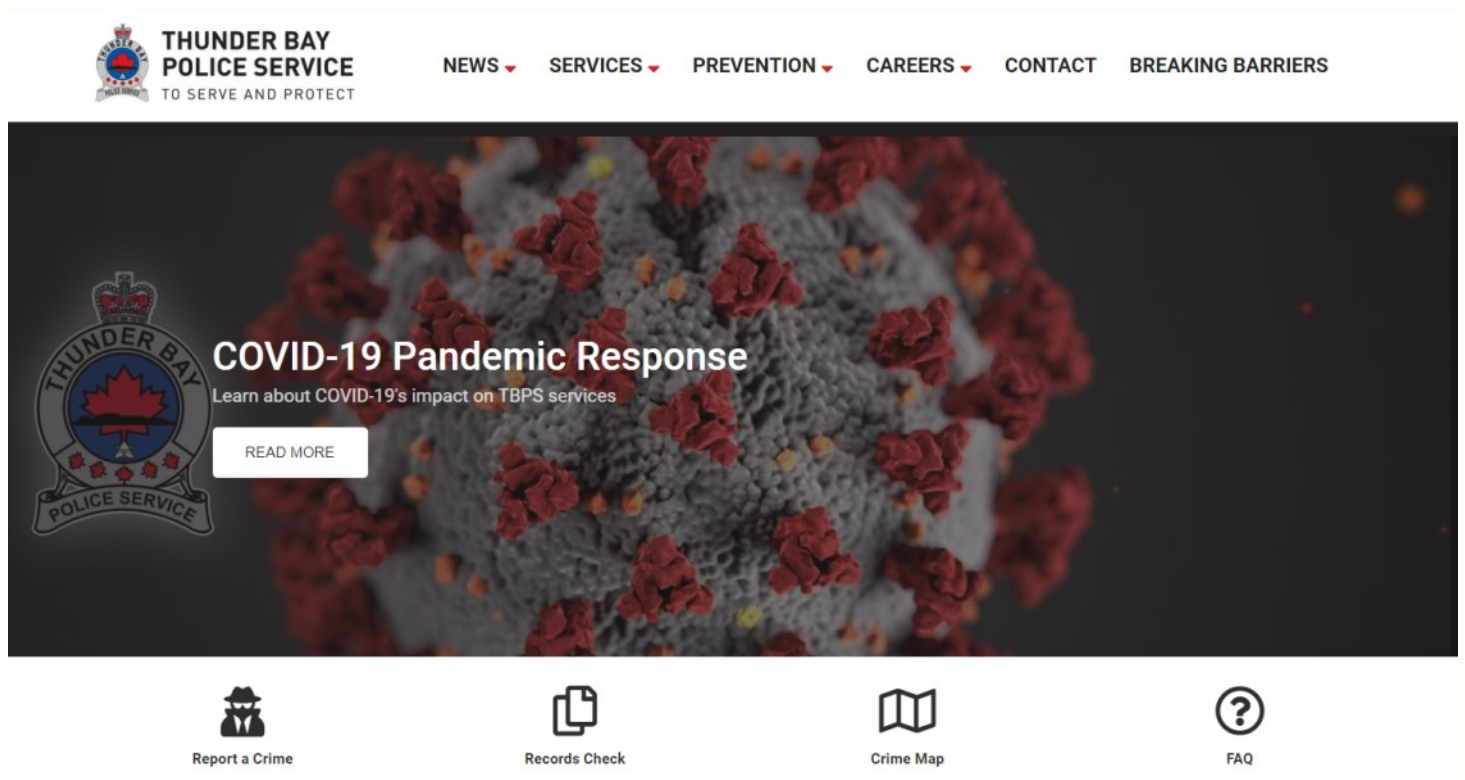
DRUG OFFENCES 2016-2020	2016	2017	2018	2019	2020
TOTAL	101	115	82	73	188

TBPS SOCIAL MEDIA

Website

The Thunder Bay Police Service's website was accessed by the majority of users for news, or non-emergency services. In 2020, the news page was responsible for 117,566 pageviews while pages related to services garnered 65,098 pageviews. Of the services users sought through the TBPS website, criminal record searches and online crime reporting were among the most used (33,356 and 12,116 pageviews respectively).

Metric	Value
Pageviews	1,467,360
Unique Pageviews	1,247,984
Average Time on Page	00:01:07



Facebook

Facebook continues to be the Service's most active social media account. At the end of 2020, the Thunder Bay Police Service's Facebook page was liked by 28,319 users and followed by 29,599 users. More than any other social media platform, the Service's Facebook page has assisted in obtaining relevant tips about missing persons and criminal activity. It has also become an important tool in promoting public awareness and educational campaigns.

Among the most important metrics for the Service's Facebook page include engaged users, post reach and post impressions. These metrics allow the TBPS to measure the effectiveness of its public messaging through Facebook.



Thunder Bay Police

4,298 Tweets



Edit profile

Thunder Bay Police

@tbpsmedia

Official Twitter of Thunder Bay Police Service Media. Not monitored 24/7 In an emergency call 911 Non emergency call 807-684-1200

Twitter

Twitter has never become as strong of a social media platform as Facebook, however, it remained an important tool in connecting with the community. Tweets reached residents who preferred not to maintain a presence on Facebook. Twitter also remained among the most popular social media platforms for local, regional and national journalists.



thunderbaypoliceservice Fort William Gardens

thunderbaypoliceservice Please join us in offering thanks and congratulations to Steven Mau. A dedicated local Special Olympic athlete, Steven helped bring the "Flame of Hope" into the opening ceremonies of the 2020 Winter Games.
@socgames2020
@specialolympicsontario
@specialocanada @specialolympics
#thunderbay #specialolympicscanada
ca #specialolympics #pureheart
#ontario #canada

kniems70 Congratulations Steven!

Liked by twofeath and 233 others

FEBRUARY 28, 2020

Add a comment... Post

INFORMATION TECHNOLOGY HIGHLIGHTS 2020

Information Technology Highlights 2020

The TBPS IT Unit supports the following systems and software applications:

- 377 workstations
- 20 mobile workstations
- 50 in-car mobile computers
- 170 wireless devices including smartphones
- Building video surveillance system
- Enterprise phone system
- Over 60 software applications
- 911 communications centre primary and secondary sites
- TBPS RMS (record management system)
- 80 servers and 35 switches, 12 firewalls
- Numerous internal and external network systems and services
- 5 off-site locations

The pandemic posed several technical challenges to the TBPS IT Unit. The province's state of emergency and resulting restrictions meant that employers had to determine which employees could work from home. In practical terms, the TBPS had to provide computers, monitors and other peripherals to allow support staff members to work from their homes. This required a shift in IT projects to overcome these challenges.

Work continued for several key projects in 2020, and the IT Unit responded to over 3200 help tickets from TBPS employees.

Projects included:

- Preparation for body worn video technology
- Expansion of the existing data centre and disaster recovery sites
- Preparation for migration to Microsoft 365

OPTIC Onboarding Project:

Work continued in 2020 to prepare for the migration to OPTIC (Ontario Police Technology and Information Cooperative). OPTIC has over 40 policing agencies as members. The cooperative allows for the secure sharing of police files between member agencies. OPTIC membership ensures that the complex software programs, databases and connected systems are up to date and supported from a central organization.

One of the primary factors in the TBPS's decision to join the cooperative was the fact that other law enforcement agencies in northwestern Ontario were existing members of OPTIC. The 2018 systemic review of the TBPS by the Office of the Independent Police Review Director included specific recommendations to improve the sharing of investigative information between police services.

The onboarding process (which is ongoing in 2021), includes the conversion of the existing TBPS record management system data to the version of software used by OPTIC, the OPTIC version of CAD (computer aided dispatch software) and adapting to the business practices set by OPTIC.

THUNDER BAY POLICE SERVICE STATISTICAL REVIEW 2020



The TBPS dealt with a total of 50,808 calls for service in 2020, down from 2019. As noted in our highlights for 2020, the pandemic had a dramatic impact on our calls for service. The total number of property crimes dropped dramatically in 2020, reflecting the outcome from the provincial lockdown in response to the pandemic. Despite the reduction in non-violent crimes, violence continued at a steady pace, staying on par with statistics from 2019.

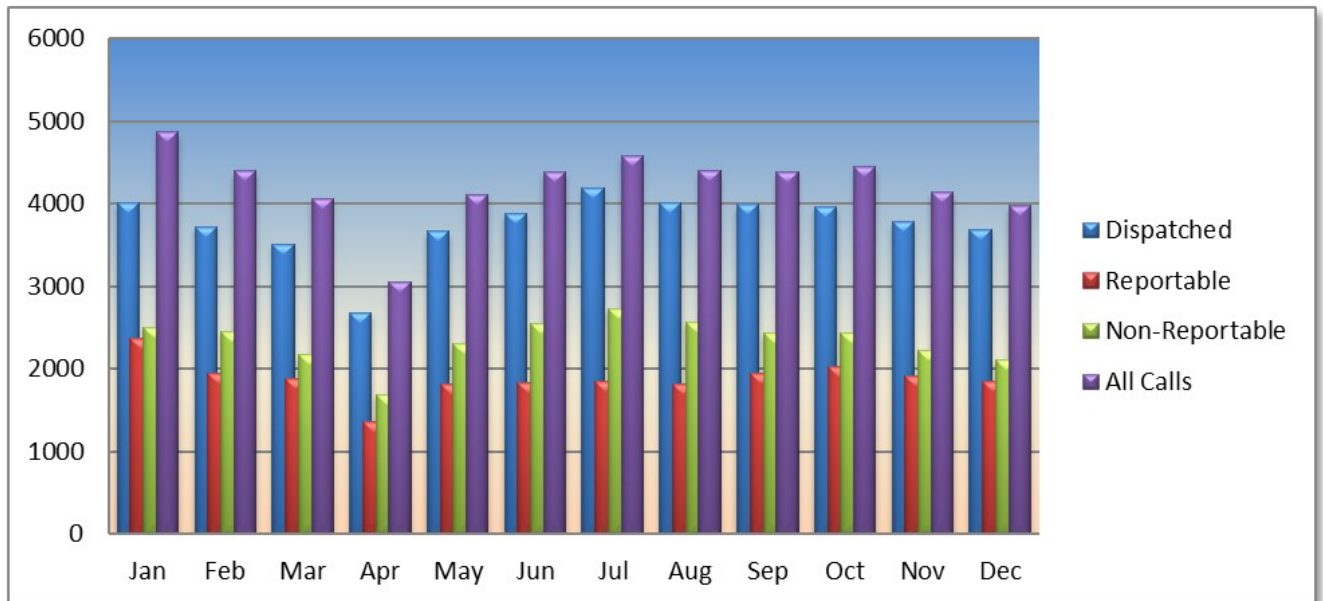
The TBPS jurisdiction includes the City of Thunder Bay and the Municipality of Oliver Paipooonge. The reported census population for these communities does not truly reflect the total population we serve and protect. Thunder Bay is a unique and important hub community that serves as a home to a high number of temporary residents who deserve the same level of emergency services as permanent residents. Unfortunately, the statistical population figures do not reflect this reality.

In 2020, our officers drove a total of 1,578,499 km to patrol, investigate and respond to a wide variety of calls for service. The following statistics reflect the challenges of policing two urban cores, numerous neighbourhoods and serving a very dynamic and ever-changing community. More importantly, they reflect the hard work and dedication of our members to serve and protect the community.

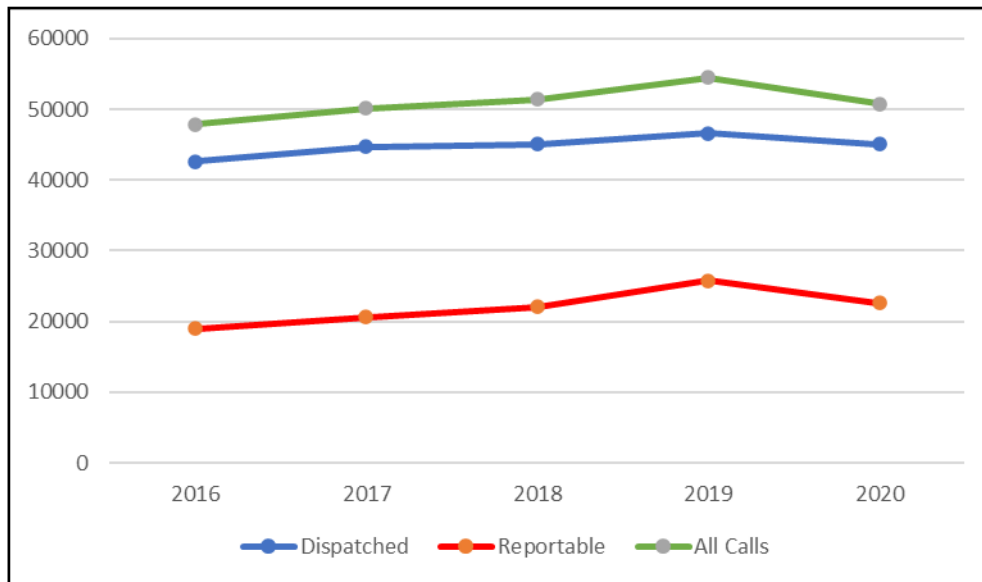
CALLS FOR SERVICE 2020

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Dispatched	4012	3721	3514	2681	3669	3885	4195	4004	3989	3968	3791	3685	45114
Reportable	2362	1943	1883	1356	1809	1833	1855	1825	1952	2024	1913	1854	22609
Non-Reportable	2504	2451	2180	1695	2306	2549	2732	2571	2437	2431	2226	2117	28199
All Calls	4866	4394	4063	3051	4115	4382	4587	4396	4389	4455	4139	3971	50808

CALLS FOR SERVICE LISTED BY MONTH



CALLS FOR SERVICE 2016-2020



	2016	2017	2018	2019	2020
Dispatched	42592	44714	45084	46628	45114
Reportable	18946	20595	22074	25761	22609
All Calls	47907	50164	51411	54464	50808

Mental Health

The Thunder Bay Police Service continued to respond to a high number of calls for service involving persons in crisis. These were often serious incidents which are complex and labour intensive.

Recognizing the need to provide a more effective response to incidents involving persons in crisis, the TBPS has an ongoing partnership with the Canadian Mental Health Association of Thunder Bay (CMHA-TB), and the Thunder Bay Regional Health Sciences Centre (TBRHSC), which has resulted in a Joint Mobile Crisis Response Team (JMCRT). Crisis workers partner with police to respond to mental health calls. In many instances, the team assists in reducing the amount of time police officers are required.

Family Violence (Domestic and Family Disputes)

Family violence continues to be a challenge in our community. These are highly volatile calls for police. The Thunder Bay Police Service has a dedicated Domestic Violence Unit which provides investigative support and works diligently with the victims of many of these serious incidents.

Missing Persons

The TBPS continues to deal with a high volume of missing person investigations each year. While most of these incidents are resolved within 24 hours, each one varies in complexity and the level of resources required.

Public Intoxication

While police have the authority to arrest and charge intoxicated persons (Liquor License Act of Ontario), this is not always the preferred outcome. The abuse of intoxicants poses a significant public safety risk. The Thunder Bay Police Service works with social agencies to find alternative methods of response to ensure the safety of these individuals. Unfortunately, when alternatives do not exist, and officers are then forced to charge and detain intoxicated persons until they are able to care for themselves.

Note: The following statistics originated from the TBPS Computer Aided Dispatch system (CAD).

	2016	2017	2018	2019	2020
Mental Health	1,288	1,548	1,690	1,929	1,802
Family Violence	3,309	3,413	3,391	3,469	3,500
Missing Persons	895	891	843	862	638
Intoxicated	3,218	3,242	2,615	2,374	2,190

2020 and 2019 OPERATING BUDGET

	2020 Budget	2020 Actual	2019 Budget	2019 Actual
Wages & Benefits	48,010,400	47,105,728	44,839,100	44,488,981
Training	431,200	250,933	374,500	467,645
Uniforms & Equipment	130,300	238,117	117,300	170,785
Vehicle Maintenance	628,500	757,220	628,500	751,852
Communications	371,600	350,879	318,200	342,371
Computer Services	870,000	1,001,528	960,000	821,183
Other	1,766,900	2,408,141	1,928,200	1,612,285
Total Gross Expenditures	52,208,900	52,112,546	49,165,800	48,655,102
Total Revenues	(5,326,300)	(5,472,840)	(5,042,600)	(5,113,386)
Total Net Expenditures	46,882,600	46,639,707	44,123,200	43,541,716

Net Operating and Capital Budget 5 year

	2020	2019	2018	2017 (restated)	2016
Net Operating Budget	46,882,600	44,123,200	41,434,400	40,974,700	39,813,900
Net Capital Budget	1,373,400	1,901,300	907,200	1,032,000	988,600
Total Net Operating and Capital Budget	48,256,000	46,024,500	42,341,600	42,006,700	40,802,500

AUTHORIZED PERSONNEL

	2016	2017	2018	2019	2020
Sworn Members	221	219	219	227	241
Civilian Members	99	102	102	108	118
TOTAL STAFF	320	321	321	335	359

Police Services determine staffing levels based on the public safety needs of their respective communities as well as legislated requirements. The number of sworn and civilian staff required to fulfill the delivery of policing services comprise approximately 92% of the organization’s operating budget.

Authorized strength is the number of full time positions approved by the Thunder Bay Police Services Board. The actual number of employees fluctuates throughout the year as members leave or retire from the TBPS. Each year, the TBPS has operated with a budget that attempts to address the financial variance required to hire and train new staff to fill vacant positions, both sworn and civilian.

The increase in staffing levels from 2019 to 2020 reflects the effort to reconcile the difference between authorized and actual strength. In addition, the TBPS expanded staffing to the Guns and Gangs Unit in response to the increased threat posed by organized criminal activities connected to the illicit drug trade in Thunder Bay.

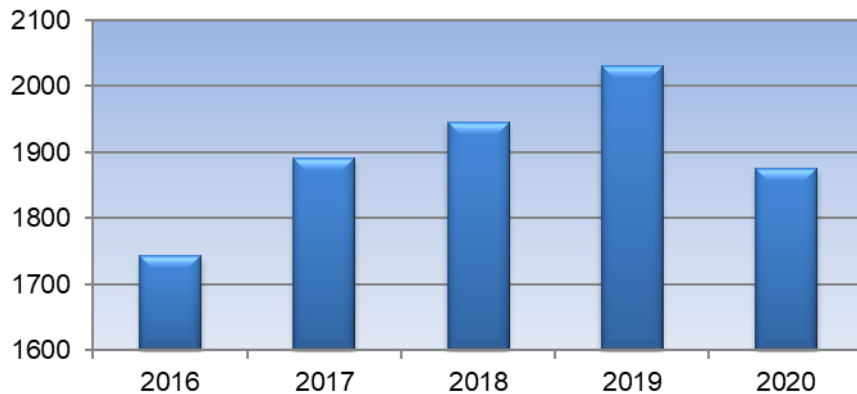
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CRIMES OF VIOLENCE	2016	2017	2018	2019	2020
Murder - 1st Degree	0	1	5	1	3
Murder - 2nd Degree	6	6	3	5	5
Manslaughter	2	0	0	0	0
Infanticide	0	0	0	0	0
Criminal Negligence Causing Death	0	0	1	0	0
Attempt Murder	3	3	10	6	3
Aggravated Sexual Assault	1	0	2	1	2
Sexual Assault With Weapon	1	3	1	2	4
Sexual Assault	103	128	145	133	114
Assault Level 1	760	768	754	918	852
Assault With Weapon - Level 2	242	265	288	262	337
Aggravated Assault - Level 3	28	39	39	31	48
Unlawfully Cause Bodily Harm	0	0	0	0	0
Discharging Firearm With Intent	0	0	0	0	1
Assault - of a Police or Peace Officer	34	39	52	44	36
Other Assaults	21	11	4	12	8
Abduction	0	1	2	1	0
OTHER CRIMES OF VIOLENCE					
Sexual Offences Against Children	16	13	13	18	18
Forcible Confinement or Kidnapping	29	36	31	33	33
Extortion	2	6	13	4	12
Criminal Harassment	154	165	152	139	156
Uttering Threats	175	218	221	223	242
Threatening/Harassing Communications	21	36	14	8	1
TOTAL CRIMES OF VIOLENCE	1,744	1,891	1,946	2,031	1,875

TOTAL CRIMES OF VIOLENCE

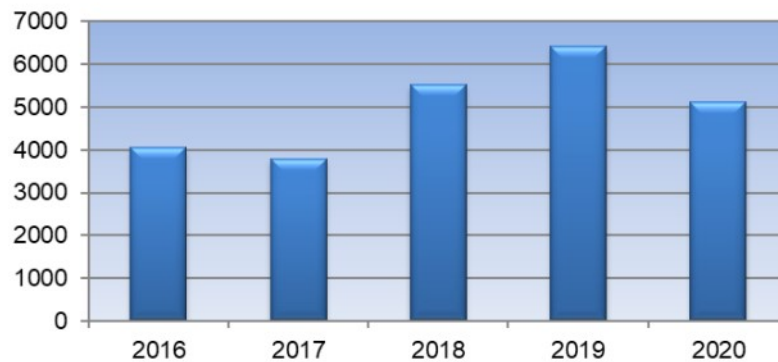


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CRIMES AGAINST PROPERTY	2016	2017	2018	2019	2020
Break and Enter	584	500	629	735	536
Motor Vehicle Theft	189	185	260	275	187
Theft Over \$5000	21	32	38	33	17
Theft Under \$5000	1,913	1,811	2,180	3,094	1,820
Thefts From Motor Vehicles	657	487	721	808	608
Shoplifting	617	635	752	1,385	629
Possession of Stolen Property	50	29	52	67	46
Fraud	352	362	502	538	534
Mischief	896	839	791	693	741
Arson	23	31	17	20	11
TOTAL CRIMES AGAINST PROPERTY	4,059	3,795	5,525	6,438	5,129

CRIMES AGAINST PROPERTY

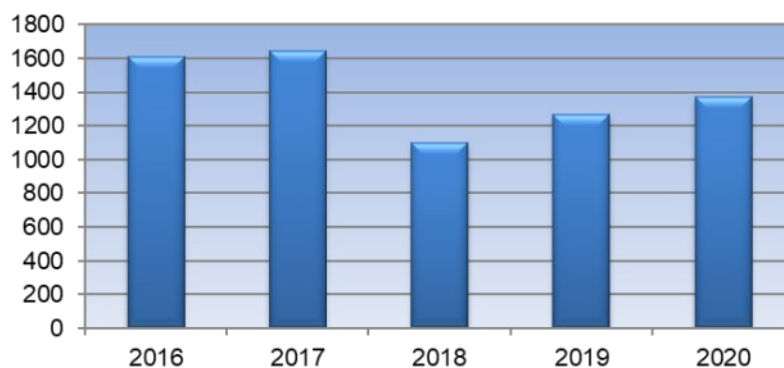


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OTHER CRIMINAL CODE OFFENCES	2016	2017	2018	2019	2020
Weapons Violations	46	31	38	21	38
Child Pornography	14	11	7	32	38
Administration of Justice	1529	1560	1032	1199	1257
Indecent Acts	11	12	2	5	7
Obstruct Public Peace Officer	13	35	18	13	35
OTHER CRIMINAL CODE OFFENCES TOTAL	1,613	1,649	1,097	1,270	1,375

OTHER CRIMINAL CODE OFFENCES

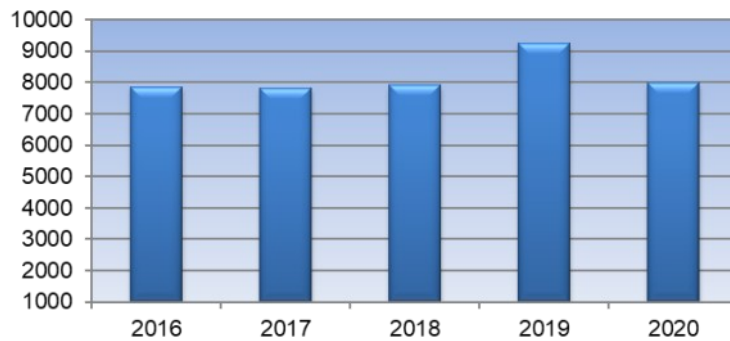


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FIVE YEAR CRIMINAL CODE SUMMARY					
CRIME TYPE	2016	2017	2018	2019	2020
Violent	1,749	1,895	1,955	2,039	2,065
Property	4,075	3,830	4,484	5,480	3,927
Other	1,653	1,706	1,147	1,346	1,434
Traffic	250	248	220	277	361
Federal Statutes	130	148	106	94	200
TOTAL	7,857	7,827	7,912	9,236	7,987

Cleared by Charge	3,117	3,167	2,702	3,165	3,234
Cleared by Other	977	1,004	1,019	925	1,047
Total Persons Charged	3,109	3,157	2,672	3,061	3,257

5 YEAR CRIMINAL CODE SUMMARY



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YOUTH CRIME HIGHLIGHTS					
CRIME TYPE	2016	2017	2018	2019	2020
Violent					
Charged	73	56	52	59	71
Not Charged	70	75	75	65	82
Property					
Charged	31	26	28	36	25
Not Charged	87	98	54	25	51
Other					
Charged	81	35	45	41	18
Not Charged	18	36	15	15	8
All Criminal Code					
Charged	207	137	143	153	130
Not Charged	208	231	164	105	143

CSI COMPARISONS

Crime Severity Index and Weighted Clearance Rates

Each year Statistics Canada releases crime data for all police services across Canada. Crime statistics can be broken down to the specific number of incidents, rate per 100,000 population, by the Crime Severity Index (CSI) and Weighted Clearance Rates.

Statistics Canada describes the CSI and Weighted Clearance Rates as follows:

The Crime Severity Index tracks changes in the severity of police-reported crime by accounting for both the amount of crime reported by police in each jurisdiction and the relative seriousness of these crimes. It tells us not only how much crime is coming to the attention of police, but also about the seriousness of that crime.

To do this, each type of offence is assigned a seriousness "weight". The weights are derived from actual sentences handed down by courts in all provinces and territories. More serious crimes are assigned higher weights, less serious offences lower weights.

Weighted Clearance Rates:

A weighted clearance rate was developed, similar to the methodology used in the Crime Severity Index. The weighted clearance rate assigns values to crimes according to their seriousness, with more serious crimes being given a higher statistical "weight." For example, the clearing of a homicide, robbery or break-in would represent a greater contribution to the overall weighted clearance rate value than the clearing of a minor theft, mischief or disturbing the peace incidents.

The severity of an offence is determined using average sentences handed down by Canadian criminal courts. The more serious the average sentence for an offence, the higher the weight and, in turn, the greater impact on the overall clearance rate.

CRIME SEVERITY INDEX	2016	2017	2018	2019	2020
Overall	86.62	89.09	100.81	106.15	98.03
Violent Crime	128.62	147.77	171.07	151.18	159.74
Non-violent Crime	71.3	67.78	75.31	89.7	75.6
Weighted Clearance Rates					
Overall	48.26	48.71	43.4	46.46	55.73
Violent	69.96	65.69	57.79	68.92	70.56
Non-Violent	34.19	35.39	31.65	32.85	44.46

Overall CSI Thunder Bay	
Thunder Bay	98.03
Ontario	55.6
Canada	73.4

Overall Weighted Clearance Rates Thunder Bay	
Thunder Bay	55.73
Ontario	40.18
Canada	37.08

IMPAIRED DRIVING

The Thunder Bay Police Service laid 299 criminal charges related to incidents of impaired driving in 2020, which represents a 46.5 per cent increase over 2019 and a 68 per cent increase compared to 2018. Incidents involving alcohol have remained relatively unchanged over that period while incidents involving motorists impaired by drug has risen significantly.

In 2018, about 15 per cent of impaired driving charges were related to motorists impaired by drug. That rose to 23 per cent in 2019. In 2020, incidents involving motorists impaired by drug represented 48 per cent of the total impaired charges laid.

Also more prevalent in 2020 compared to 2018 and 2019 were the number of impaired driving charges laid during daytime hours (between 6 a.m. and 6 p.m.). More than 45 per cent of the impaired driving charges laid in 2020 were related to daytime incidents, a rise from the 30 per cent and 28 per cent witnessed in 2018 and 2019 respectively.

Impaired Driving Incidents:	2016	2017	2018	2019	2020
	202	209	178	204	299

FREEDOM OF INFORMATION

	2016	2017	2018	2019	2020
Personal Requests Received	132	179	149	205	116
General Requests Received	55	57	98	92	47
TOTAL REQUESTS RECEIVED	187	216	247	297	163

PROFESSIONAL STANDARDS UNIT



COMPLAINTS AGAINST POLICE	2017	2018	2019	2020
Not Accepted	19	15	18	20
Pending Investigations to date	13	2	4	1
Withdrawn	12	5	4	2
Customer Service Resolution	0	1	1	2
Informal Resolution Agreement	1	4	5	2
Unsubstantiated	9	7	6	4
Substantiated	0	2	0	0
Total Complaints	54	36	38	31